

18pt

**Bus services for
Auckland's Central
Suburbs are changing
from Sunday 8 July 2018**

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Transcriber's Note: A table of contents has been added.

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From Sunday 8 July 2018 Auckland's Central Suburbs will have a new bus network. Most current services will change.

New bus routes, new route numbers, new timetables, some bus stop changes, school bus changes from Term 3

Need help?

- Go online AT.govt.nz/newnetworkcentral.
- Call us on (09) 366 6400
- Come to a public information event

Prepare for the bus changes

Step 1: Use the map inside to see how you are affected

Step 2: Use the online journey planner, the AT Mobile App or paper timetable to check your new bus times.

Step 3: Look for an information poster at your bus stop or on our website to see if your stop is changing.

Get ready for the first week

If your route is changing, we suggest you:

- Allow extra time for your journey and take an earlier bus than usual.
- Talk to AT ambassadors who will be helping you at busy bus stops.

These changes are part of a simpler, more integrated public transport network that's being implemented for the whole of Auckland.

What does this mean for the central suburbs?

For most people this means minimal changes and improved bus services. However, some suburbs will have significant changes and bus users will need to re-plan their journeys. This might include using a new bus stop, finding out a new bus number, a familiar bus route changing, or needing to transfer to complete a journey.

- **Better evening and weekend services.**
- **12 frequent bus routes to and from the City Centre** at least every 15 minutes until late evening, 7 days a week. During busy periods most of these routes will have buses every 5 – 10 minutes, so you can just turn up and go.
- **A new frequent TamakiLink bus** will connect the eastern bays to Britomart. This new link service is in addition to the current CityLink, InnerLink, and OuterLink.
- **Improved crosstown routes** so you can travel between central suburbs without going through the City Centre.

- **Some people will need to transfer** to a train or another bus to reach their destination. This won't cost any extra with an AT HOP card. Visit AT.govt.nz/athop for details.

We're here to help you

Come and talk to us at these public information events. We will have Hindi and Mandarin speaking ambassadors at each event.

St Heliers Library

32 St Heliers Bay Rd, St Heliers: Tuesday 26 June, 10:00-13:00

Glen Innes Library

108 Line Rd, Glen Innes: Tuesday 26 June, 14:00-17:00

Mt Roskill Library

546 Mount Albert Rd, Three Kings: Wednesday 27 June, 10:00-13:00

Onehunga Transport Centre

Upper Municipal Place, Onehunga: Wednesday 27 June, 14:00-17:00

Pt Chevalier Library

1221 Great North Rd, Pt Chevalier: Thursday 28 June, 10:00-13:00

City Centre

Bus stops on Commerce St and Customs St East:

Thursday 28 June, 15:00-18:00

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About the central suburbs new bus network

Why are we transforming Auckland's bus network?

We have planned a new public transport network to meet the needs of our growing city.

In the past, Auckland's bus network tried to run direct services from everywhere to everywhere, mostly at low frequencies. We are moving towards a new model, which has fewer routes but higher frequencies and better connections to major centres.

Who will be impacted?

Most people who travel on buses within or through the central suburbs will notice some changes. Many customers will simply notice route numbers changing and buses coming more often. People who live east of Manukau Rd in Epsom will generally be more affected than those who live on the western side of the isthmus, and may need to transfer to a train or another bus to complete their journey.

When are the changes?

The New Network for central suburbs come into effect from Sunday 8 July 2018.

How was this decided?

The New Network for central suburbs was created with you in mind. During October – December 2015, members of the public were invited to have their say. We received 3743 individual pieces of feedback which contributed to the network design, in addition to budget and practical factors.

What are the key benefits?

- Buses more often, 7 days a week
- A simpler bus network that's easier to understand
- Improved connections between buses and trains, providing access to more destinations.

We consulted on:

- 53 proposed routes and as a result of public feedback...
- 18 had route changes
- 11 routes were removed and replaced by 12 new routes
- 24 had no change.

To view the consultation summary and decisions report, visit AT.govt.nz/newnetworkcentral.

School Buses

Some Auckland Transport school bus routes in the central suburbs will change from Monday 23 July at the beginning of Term 3, 2018. Most school bus route numbers will change.

To find out about the changes visit

[AT.govt.nz/centralschoolbus.](http://AT.govt.nz/centralschoolbus)

Auckland Transport will provide detailed information directly to schools before the bus changes.

AT Mobile App

A simple public transport journey planner from your iPhone or Android device.

- Create, save, personalise and edit your regular journeys
- Track the location of your bus or train in real time
- Receive route specific notifications like bus stop closures or major disruptions
- Stay up-to-date with the latest news and updates from Auckland Transport

Go online to plan your new journey

Use the Journey Planner to find out how your journey will change.

Go to AT.govt.nz/journeyplanner after 15 June 2018 (when the new services are available in the system), and enter a date from 8 July 2018 to plan your trip.

Pick up your new local timetable

Use the AT Mobile App or online Journey Planner to find out your bus departure and travel times. If you prefer to view the whole timetable, you can:

- Go online to AT.govt.nz/timetables and download a copy of the timetable
- Visit your local AT Customer Service Centre, library, or Auckland Council Service Centre from the beginning of July 2018
- Call **(09) 366 6400** or email timetables@at.govt.nz to request a copy to be mailed to you
- Come to a New Network public information event

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Changes to buses in your local area

The New Network replaces most current bus services in Auckland's central suburbs

Freemans Bay

- A one way loop connecting Britomart, Victoria Park, Freemans Bay, Karangahape Rd, Queen St and back

to Britomart, every 30 minutes, all day, 7 days a week (106)

Westmere / Grey Lynn / Ponsonby

- (20) connects St Lukes, Kingsland, Ponsonby and Wynyard Quarter, every 15 minutes 7am to 7pm and every 20 minutes after this time, 7 days a week.
- No changes to (OuterLink) (InnerLink) (18)
- Weekday peak services to the city universities via Jervois Rd every 15-20 minutes (101)
- More direct buses from Richmond Rd to the City Centre at least every 20 minutes, 7am to 7pm, 7 days a week (105)

Point Chevalier

- No changes to (OuterLink) (18)
- Buses every 15 minutes, 7am to 7pm, 7 days a week towards Mt Albert, Royal Oak Sylvia Park (66)
- Pt Chevalier beach to the city universities with weekday peak services every 15 – 20 minutes (101). At other times use (66) and transfer to (OuterLink) or (18) Great North Rd services at Pt Chevalier shops.
- Selwyn Village is connected to Western Springs, St Lukes, Greenlane Clinical Centre and Glen Innes, during day 7 days a week (650)

New North and Sandringham Roads

- No timetable changes to buses on these roads.
- No changes to (209) (221X) (223X) (243X) (248X)
- Route number changes for all other services. See map for details.

Hillsborough / Waikowhai

- All buses to and from the City Centre now travel along Mt Eden Rd (27H) (27W) or Dominion Rd (25L)
- Some route changes in this area.
- New frequent crosstown service connecting to New Lynn and Onehunga (68)
- To get to Newmarket and Grafton transfer to another bus or the train at Mt Eden Station.

Wynyard Quarter

- (20) connects Wynyard Quarter with Ponsonby, Kingsland and St Lukes, every 15 minutes, 7am to 7pm and every 20 minutes after this time, 7 days a week.
- (75) connects Wynyard Quarter with midtown, Auckland City Hospital, Newmarket and Remuera, at least every 15 minutes until midnight, 7 days a week.
- (CityLink) has a small route change in Wynyard Quarter and still travels to Queen St and Karangahape Rd every 7 – 8 minutes, 7 days a week.

Epsom / Manukau Rd

- Buses at least every 10 – 15 minutes until midnight, 7 days a week. Connecting Onehunga, Royal Oak, Epsom, Newmarket, Khyber Pass Rd and the City Centre (30)
- (295) Gillies Ave continues to be connected to the City Centre.
- No changes to (OuterLink) (309) (309X)
- (321) timetable improvements.

Meadowbank / Remuera / Stonefields

- Frequent bus service along St Johns Rd and Remuera Rd to Newmarket, Wellesley St / Victoria St and Wynyard Quarter at least every 15 minutes until midnight, 7 days a week (75)
- Remuera Rd services no longer travel to Parnell or Britomart.
- Local service (781) connects Victoria Ave to Newmarket and Mission Bay. From 7am to 7pm this service also travels to the entrance of the Auckland War Memorial Museum.
- (782) connects the Meadowbank area to the local train station, Mission Bay and Ellerslie.
- Benson Rd is now connected to Britomart via Portland Rd (755)

- (747) connects Stonefields with Glen Innes and Panmure every 30 minutes, 7 days a week.

One Tree Hill / Oranga

- Buses every 15 minutes, 7am to 7pm, 7 days a week, on Mt Smart Rd towards Pt Chevalier or Sylvia Park (66)
- New services connect the area to Royal Oak and Ellerslie (295), and Onehunga and Ellerslie (298)
- Some trips to the City Centre will require transferring to a train or another bus at Ellerslie, Royal Oak or Onehunga.

Orakei / Mission Bay / Kohimarama / St Heliers / Glendowie

- New bus service along the full length of Tamaki Drive and St Heliers Bay Rd, every 15 minutes until midnight, 7 days a week (TamakiLink)
- Weekday peak services with extended hours connect Long Drive (774) and Glendowie (775) with Britomart.
- More public bus options to local schools.
- (762) from West Tamaki Rd to Britomart via Kepa Rd. This also connects to the train at Glen Innes Station, every 30 minutes and more often at peak times.
- New local services (744) (781) (782)
- (783) connects St Andrews, Grace Joel and Eastcliffe retirement villages and Glendowie with St Heliers, Mission Bay and Eastridge Shopping Centre.

- Some trips to the City Centre will require transferring to another bus at St Heliers or Mission Bay.

Glen Innes / Point England / Tamaki

- Better bus services to Remuera Rd (75), St Heliers (TamakiLink), Tripoli Rd and Panmure (743) (744), Taniwha St and West Tamaki Rd (762), and Stonefields (747)
- Crosstown service to Greenlane, St Lukes and Pt Chevalier (650)
- These new bus services are designed to be upgraded as growth occurs in the area.

Mount Wellington

- Some trips to the City Centre will require a transfer to a train or another bus at Ellerslie, Sylvia Park or Penrose.
- Simpler bus routes (298) (782) connecting the area to Ellerslie and Sylvia Park train stations.
- Buses along Ellerslie-Panmure Highway to the City Centre every 10 minutes, 7 days a week (70)
- (323) connects the Panama Rd and Carbine Rd area to Panmure and Otahuhu.
- Frequent bus service every 15 minutes, 7am to 7pm, 7 days a week, along Penrose Rd to Royal Oak, Mt Albert Rd and Pt Chevalier (66)

Getting you across Auckland and to popular destinations

TamakiLink

The new (TamakiLink) bus connects the eastern bays to Britomart.

- Every 15 minutes until midnight 7 days a week, connecting the City Centre, full length of Tamaki Drive, St Heliers Bay Rd and Glen Innes Station.
- Makes the eastern bays a more accessible destination for locals and visitors with its beaches, eateries and Sea Life Kelly Tarlton's Aquarium.
- Links Mission Bay, Kohimarama and St Heliers to Glen Innes Station so it's easier to get to Sylvia Park, Middlemore Hospital and Manukau.
- Extra trips after midnight on Friday and Saturday nights from Britomart to the eastern bays.

20

The new (20) bus connects St Lukes, Kingsland, Ponsonby and Wynyard Quarter.

- Every 15 minutes, 7am to 7pm and every 20 minutes after this time, 7 days a week.

- Connects to nightlife, entertainment, and dining hubs around Central Auckland, as well as Kingsland train station, Eden Park, and St Lukes shopping mall.

781

- The new (781) bus travels between the Auckland War Memorial Museum and Newmarket 7am to 7pm, 7 days a week.
- Takes travellers to the entrance of the museum and provides an additional travel option to this iconic destination, along with the (InnerLink) (OuterLink) and the train to Parnell and Grafton Stations.

Crosstown routes*

New bus services, crossing the isthmus without going through the City Centre, to provide more direct routes to other areas. This creates a grid of north to south and east to west routes for a more connected network.

- Frequent service (66) Pt Chevalier to Sylvia Park via Mt Albert Rd, every 15 minutes, 7am to 7pm, 7 days a week. Lower frequencies outside these hours.
- Frequent service (68) New Lynn to Onehunga through Blockhouse Bay, White Swan Rd, Richardson Rd and Hillsborough. Every 15 minutes, 7am to 7pm, 7 days a week. Lower frequencies outside these hours.
- (650) Pt Chevalier to Glen Innes along St Lukes Rd, Balmoral Rd, Greenlane, Remuera Rd and St Johns

Rd. Take this bus to get to the Auckland Zoo and MOTAT.

- (670) New Lynn to Otahuhu through Avondale, Stoddard Rd, Mt Roskill and Onehunga.
- No change to (OuterLink) at this time.*

***Auckland Transport plans to review Crosstown services in the St Lukes, Mount Eden, Balmoral and Greenlane area in 2019.**

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Every 15 minutes until midnight*

The following routes will have buses to and from the City Centre at least every 15 minutes until late evening, 7 days a week. There will be buses more often during busy times: (18) (20) (22) (24) (25) (27) (30) (70) (75) (InnerLink) (OuterLink) (TamakiLink)

*Notes:

- The (20) runs at least every 15 minutes, 7am to 7pm and every 20 minutes after this time.
- On Sundays some routes only operate every 15 minutes until 11pm
- Some routes have later services on Friday and Saturday evenings. Refer to the Late Night Bus section.

The new Central Suburbs network map

Most of the Central Suburbs bus services will change from Sunday 8 July 2018. Auckland Transport school buses will change at the start of Term 3, 2018. More detailed information is available online including timetables, individual route maps and bus stop information:

AT.govt.nz/newnetworkcentral.

What do the bus route numbers and letters mean?

- 2 digits indicate a frequent service which runs at least every 15 minutes, 7am to 7pm, 7 days a week, e.g. route 75
- A letter after a bus number indicates that this main frequent bus route has two branches and refers to an area or key road that the service travels to. These branches will operate less frequently than the main route. (22N) New Lynn, (22R) Rosebank, (24B) Blockhouse Bay, (24R) Richardson Rd, (25B) Blockhouse Bay, (25L) Lynfield, (27H) Hillsborough, (27W) Waikowhai.
- 3 digits indicate a connector service which operates at least every 20 to 30 minutes, 7am to 7pm, 7 days a week, e.g. (105), or a local service which runs at least every 60 minutes 7 days a week, e.g. route (782), or peak period services e.g. (101)

City Centre Map

Map omitted.

Note: Remuera Rd services travel through Newmarket, Auckland City Hospital, Midtown to Wynyard Quarter. From Remuera Rd, buses travel along Wellesley St. To Remuera Rd, buses travel along Victoria St. They no longer go via Parnell or to Britomart.

Getting to hospitals by public transport

The (321) Hospitals bus travels between Britomart and Auckland City Hospital, Greenlane Clinical Centre, Ellerslie Station, Otahuhu and Middlemore Hospital, every 20 to 30 minutes, Monday to Friday.

Other ways of getting to hospitals are:

Auckland City Hospital

- (InnerLink) (70) (75) buses provide direct connections every 10 – 15 minutes, 7 days a week to the City Centre, Wynyard Quarter, Ponsonby, Newmarket, Parnell, Remuera Rd, Glen Innes, Ellerslie, Panmure and Botany.
- Grafton Train Station is 500m away from Auckland City Hospital on Park Rd. From outside the station all

buses will take you to the next bus stop outside the hospital.

Greenlane Clinical Centre

- The (650) travels past the hospital from Pt Chevalier along Balmoral Rd, and from Glen Innes along St Johns Rd and Remuera Rd.

Middlemore Hospital

- Southern and Eastern Line trains both stop at Middlemore Station, across the road from the hospital.

Late Night Buses

In the New Network, on Friday night / Saturday morning and Saturday night / Sunday morning there will be extra after-midnight trips on the following routes.

These late night services will replace our current routes N26 and N62. There are no changes to current routes N10 and N11.

(18) Great North Rd and New Lynn to Henderson

(22R) New North Rd to Rosebank

(24B) Sandringham Rd and Blockhouse Bay to New Lynn

(25L) Dominion Rd to Lynfield

(27H) Mt Eden Rd and Hillsborough to Waikowhai

(30) Manukau Rd to Onehunga

(70H) Ellerslie, Panmure and Howick to Botany

(75) Remuera Rd to Glen Innes

(TamakiLink) Tamaki Drive, Mission Bay and St Heliers to Glen Innes

For more information, check your new bus timetables or visit [AT.govt.nz/nightbus](https://www.at.govt.nz/nightbus).

Need to transfer to a train or another bus?

It won't cost you extra with an AT HOP card*

AT uses a zone-based fare system for all bus and train services, except SkyBus. This means it is easier and cheaper for you to get to where you want to go, particularly when transferring from one service to the next.

***When paying with an AT HOP card, your fare is calculated for the whole journey, which can include up to 5 bus or train trips within 4 hours, with no more than 30 minutes transfer time between trips. This works out much cheaper than paying for each of these trips separately.**

For more information and to find the terms of use for AT HOP cards, visit [AT.govt.nz/athop](https://www.at.govt.nz/athop).