

Auckland Transport SOI Preliminary Results

2017/18



| Strategic Theme | Measure | SOI 2017/18 Year End Target | Year End Performance | Met / Exceeded / Not Met |
|--|--|---|---|-----------------------------|
| Prioritise rapid, high frequency public transport | Total public transport boardings | 93.01 million | 92,356,922 | Met |
| | Total rail boardings (millions) | 21.06 million | 20,150,664 | Not met |
| | Boardings on rapid or frequent network (Rail, busway, FTN bus) | Increase at faster rate than total boardings | 14.2% growth in RTN + FTN vs 4.4% growth in total boardings | Met |
| Transform and elevate customer focus and experience | Percentage of public transport passengers satisfied with their public transport service | 85% | 91% | Exceeded |
| | Percentage of residents satisfied with the quality of roads in the Auckland region | 70% | 61% | Not met |
| | Percentage of residents satisfied with the quality of footpaths in the Auckland region | 65% | 56% | Not met |
| | Percentage of residents satisfied with road safety in the Auckland region | 60–65% | 59% | Not met |
| | PT punctuality (weighted average across all modes) | 94% | 2017/18 average: 96.5% | Exceeded |
| | Change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number. | Reduce by at least 9 2017 year end target: 537 | 690 | Not met |
| | Percentage of customer service requests relating to roads and footpaths which receive a response within specified time frames | 85% | 2017/18 average: 82.5% | Not met |
| | Local road deaths and serious injuries per 100 million vehicle kilometres travelled | 4.9 | 8.4 | Not met |
| | Percentage of local board members satisfied with AT engagement | Reporting to local board: 60% | 56% | Not met |
| Consultation with local board: 60% | | 42% | Not met | |

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|---|---|--|---------------------------------------|--------------------------|----------|
| Build network optimisation and resilience | Arterial road productivity | 55% of the ideal achieved | 2017/18 average: 65% | Exceeded | |
| | New cycleways added to regional cycle network | 10 km | 6.5 km | Not met | |
| | Annual number of cycling trips in designated areas in Auckland (all day) | 1.8 million | 1,807,040 | Met | |
| | Annual cycle movements in the Auckland city centre | 1.863 million | 1,845,430 | Met | |
| | Travel times on key freight routes | Maintain baseline travel times for the 85th percentile | 2017/18 85th percentile travel times: | | |
| | | | SEART E - 12 mins | 12 mins | Met |
| | | | SEART W - 12 mins | 11 mins | Exceeded |
| | | | Harris E - 13 mins | 13 mins | Met |
| | | | Harris W - 11 mins | 11 mins | Met |
| | | | GSR N - 13 mins | 11 mins | Exceeded |
| | | | GSR S - 13 mins | 12 mins | Exceeded |
| | | | Kaka E - 11 mins | 9 mins | Exceeded |
| | | | Kaka W - 11 mins | 7 mins | Exceeded |
| Wairau W - 9 mins | 9 mins | Met | | | |
| Wairau E - 10 mins | 9 mins | Exceeded | | | |
| Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all urban and rural roads | Urban 81% | 84% | Exceeded | | |
| | Rural 91% | 95% | Exceeded | | |
| Percentage of the sealed local road network that is resurfaced | 7.5% | 6.4% | Not met | | |
| Percentage of footpaths in acceptable condition (as defined by AT's AMP) | 99% | 99% | Met | | |
| Ensure a sustainable funding model | PT farebox recovery | 47–50% | 2017/18 average: 45.2% | Not met | |
| Develop creative, adaptive, innovative implementation | Parking occupancy rates (peak 4-hour, on street) | 70–90% | 2017/18 average: 82.9% | Met | |
| | Number of car trips avoided through travel planning initiatives | 20,240 | 27,962 | Exceeded | |
| | Active and sustainable transport mode share at schools where the Travelwise programme is implemented | 40% | 48% | Exceeded | |
| | Active and sustainable transport mode share for morning peak commuters, where the Travelwise Choices programme is implemented | 40% | 69% | Exceeded | |