

HEALTH & SAFETY PERFORMANCE GRAPHS

Board Report

February 2019



73%



KEY TRENDS



A continued downward trend in customer injury frequency rates



0.4 Customer injury
frequency rate

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



2 Lost time injuries
in November



SUMMARY OF H&S PERFORMANCE INDICATORS

for December 2017 to November 2018



Total injury frequency rate for all AT activities

There is no change in total recordable injury frequency rates in November



Auckland Transport employee injuries

There is no change in the total recordable injury frequency rate for employees in November



Injuries to other persons

There is an overall downward trend in customer injury frequency rates



Monitoring and inspection

The number inspections reduced in November but corrective actions per inspection increased



Hazard & near miss reporting

There has been an increase in the total of hazard and near miss reporting by workers



Drug and alcohol testing

There has been an emerging stable trend in November



AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES



There is a no change in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

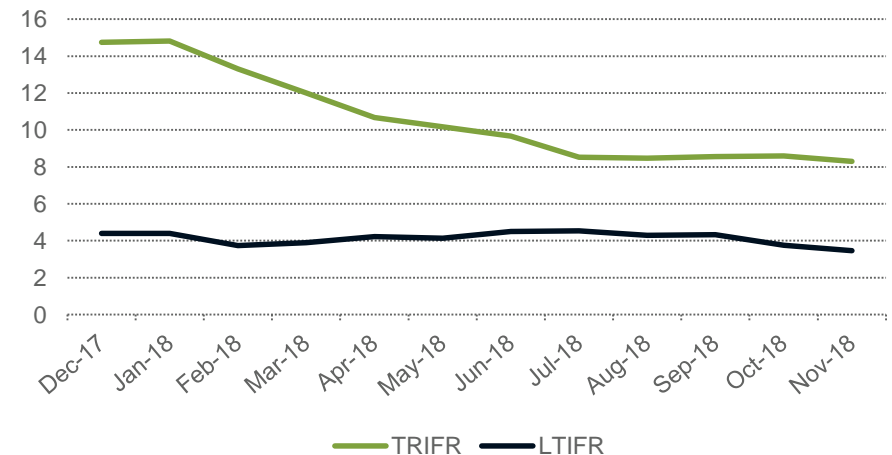
There were a total of 6 reported injury events for AT workers in November 2018.

There were 3 reported injury events for AT employees in November. Two Parking Services officers suffered injuries (a twisted ankle and a calf strain) when walking on uneven surfaces and kerbs and a third officer suffered a minor knee strain when walking on duty.

There was 1 reported injury for AT's contractors in November 2018 when a traffic management team member knocked an elbow on a parked truck – inattention to surroundings was said to be the cause.

There were 2 assaults on bus drivers during November. The first case involved a passenger assaulting the driver. The police removed the passenger who has been banned from using the service. In the second case a driver was preparing for work at the operator depot in the early morning when he was assaulted in an attempt robbery. The assailant left when confronted by other drivers.

Injury frequency rate for all AT activities
(per 1,000,000 Hours Worked)



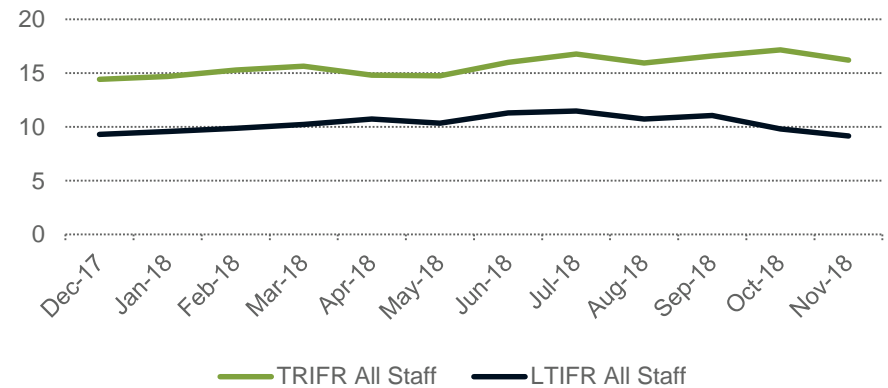
AT EMPLOYEE INJURIES



There is no change in the total recordable injury frequency rate (TRIFR) for AT employees

There were 2 reported lost time injury events for AT employees in November 2018. The lost time injuries related to the 2 Parking Services officers whose injuries were noted earlier in this report (one for 5 days and another for 1 day).

Injury frequency rate for AT staff
(per 1,000,000 Hours Worked)



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)



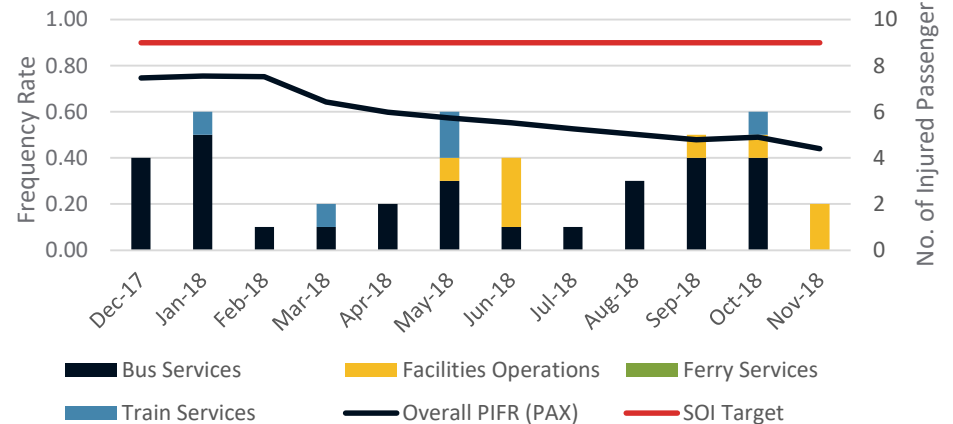
Reported injuries to customers and the general public due to AT activities is continuing to trend down

A member of the public was killed when struck by a train between Manurewa and Homai. The person was on the rail tracks and lost his life in what appears to be a deliberate act. NZ Police attended as required.

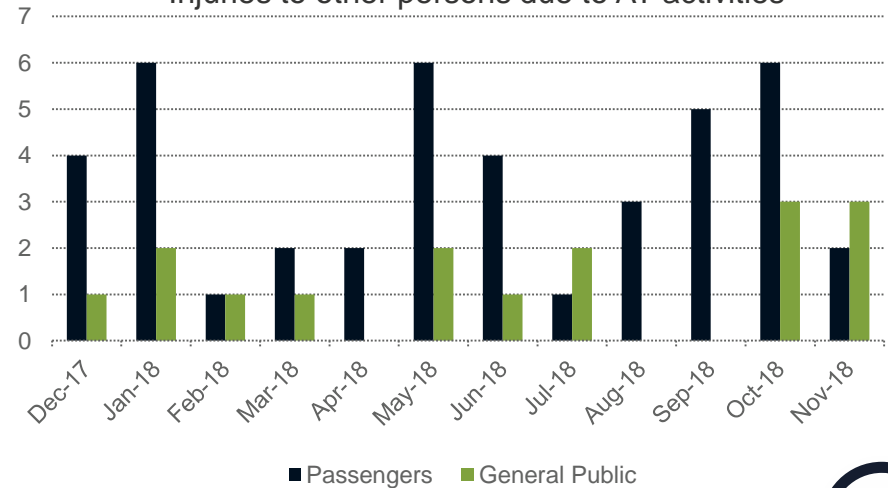
There were a total of 4 other reported injuries to customer in November as follows:

- Two were minor injuries to customers at public transport sites. Both injuries were the result of slips, trips and falls at stations, with neither reflecting any hazard or the absence of fall prevention.
- One customer was injured when she tripped at a work site on Franklin Road; her injuries were minor and the contractor remedied the tripping hazard to allow for safe public access.
- One customer reported a fall on the road at a site which had been managed and later closed by Chorus. The case is noted as Chorus had been working in the road corridor for the Crown, with required approval from AT.

Customer injury frequency rate (per 1,000,000 PAX trips YTD)



Injuries to other persons due to AT activities



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

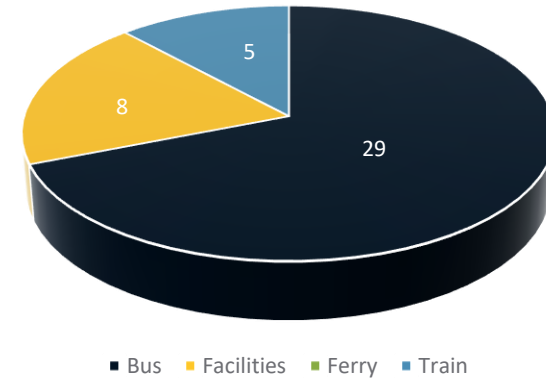


Reported injuries to customers and the general public due to AT activities is continuing to trend down

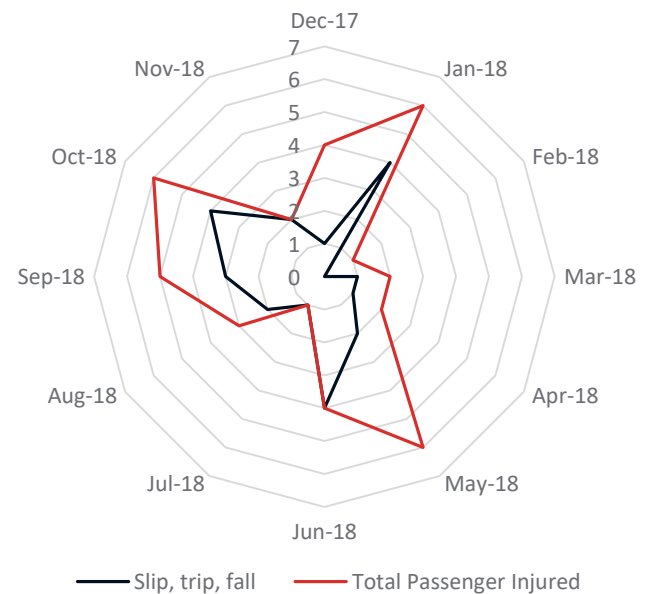
The majority of passenger incidents over the last 12 months were slip, trip and fall events. Incidents on bus transport services were mainly due to sudden braking or passengers falling when leaving or entering the vehicle. Other injuries were mainly recorded following customers falling when accessing public transport facilities.

A public awareness campaign is currently being developed to highlight customer safety when travelling on public transport.

Public Transport customer injuries last 12 months



Public Transport customer injury timing



MONITORING AND INSPECTION



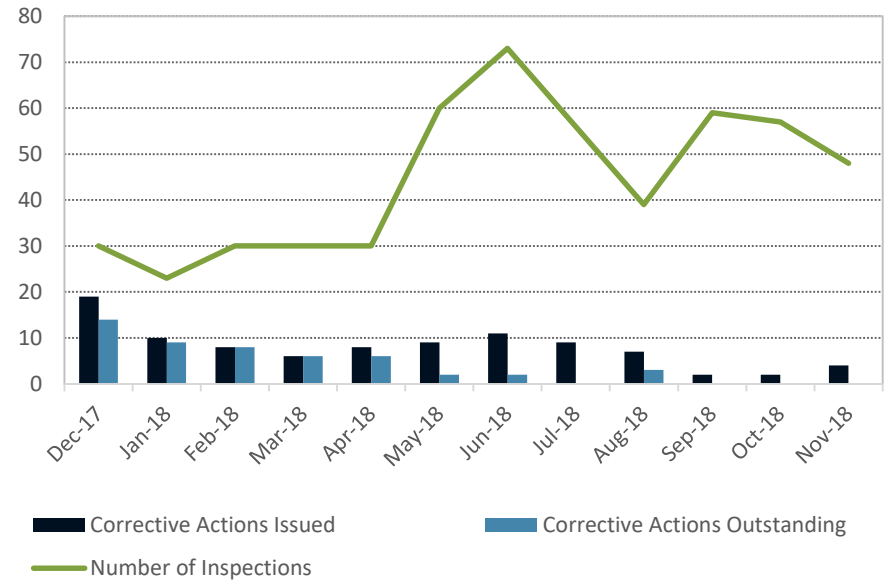
Health and safety monitoring and inspections (physical works)

Project Managers continue to engage directly with contractors across physical programs of work.

The program of independent Health & Safety monitoring and inspections of physical works sites concluded at the end of October 2018. This work will recommence in early 2019. Inspections undertaken by Project Managers have continued and demonstrate ATs commitment to ongoing monitoring.

There were four corrective actions issued by Health & Safety following a site visit in November. All four corrective actions were minor observations of site management falling below the minimum standards required by Auckland Transport. All actions have been closed.

H&S inspection and monitoring



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING

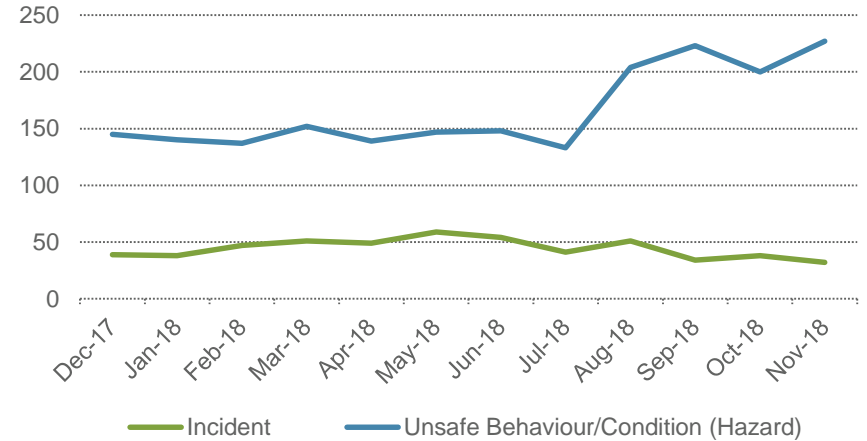


Near Miss, Unsafe Behaviour/ Condition Reporting

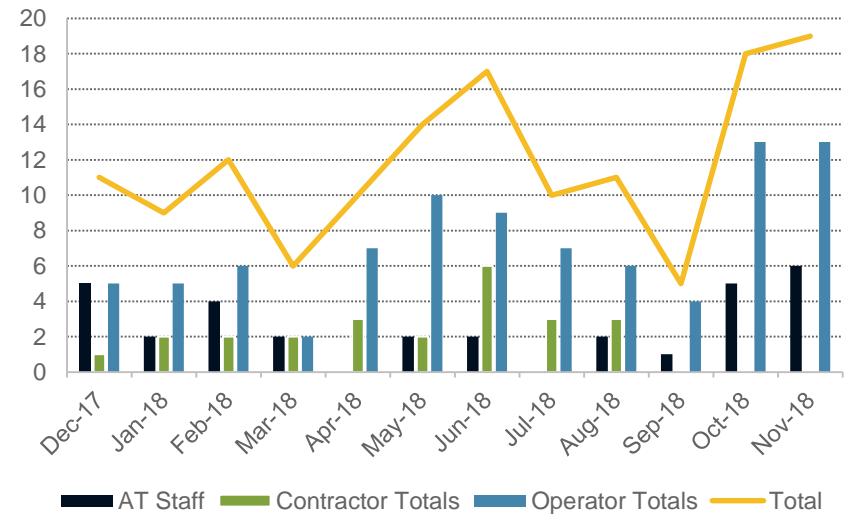
Of the 278 Health and Safety events reported in November, 246 were near miss or unsafe behaviour/condition events.

November saw a continued increase in reporting of total near miss and unsafe/hazard events. We continue to encourage staff and suppliers to report these lead indicator events, and will focus in particular on contractor engagement on near misses.

Total reported events last 12 months



Near Miss reporting by activity area



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING



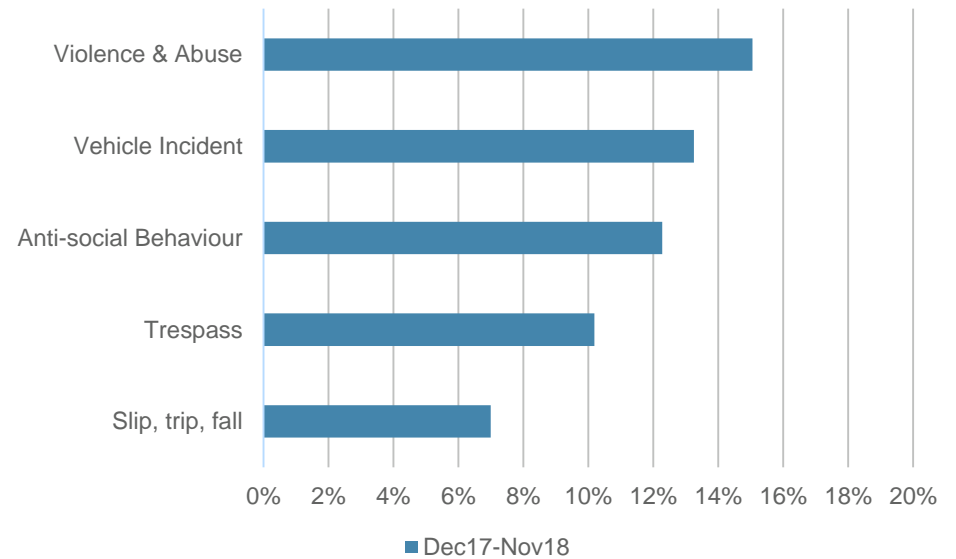
Near Miss, Unsafe Behaviour/ Condition Reporting

We have presented the near miss and unsafe behaviour lead indicator events below.

The graph shows the top 5 categories of observation in the last 12 months which include violence & abuse and anti-social behaviour.

The number of observation in total has increased over the prior year, and we are now analysing the trends in observation each month.

Top 5 Near Miss and Unsafe Behaviour/ Condition Events



DRUG AND ALCOHOL TESTING



Drug and alcohol testing

Drug and alcohol testing is performed by contractors and operators including tests for reasonable cause and post incident.

The number of drug and alcohol tests by our contractors and operators has been relatively consistent for the past five months.

There were 215 tests completed in November by contractors and operators. Two positive tests were recorded.

Over the last 12 months to November 2018, 130 pre-employment tests for AT staff were performed with no positive results.

Drug & Alcohol testing across AT contractors and operators

