

HEALTH & SAFETY PERFORMANCE GRAPHS

June 2019 Board Report



73%



KEY TRENDS



A continued downward trend in customer injury frequency rates

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



0.5 Customer injury
frequency rate



1 Lost time injury
April 2019

SUMMARY OF H&S PERFORMANCE INDICATORS

for May 2018 to April 2019



There is a marginal increase in total recordable injury frequency rates in April due to working hours not being reported by external operators.



There is no change in the total recordable injury frequency rate for employees in April compared to the previous month



There is an overall downward trend in customer injury frequency rates



The number of inspections decreased due to the number of projects coming to an end for the financial year



The number total of hazard and near miss reporting by workers is stable



There has been a reduction in the drug and alcohol reporting due to information not being reported by external operators.



AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES

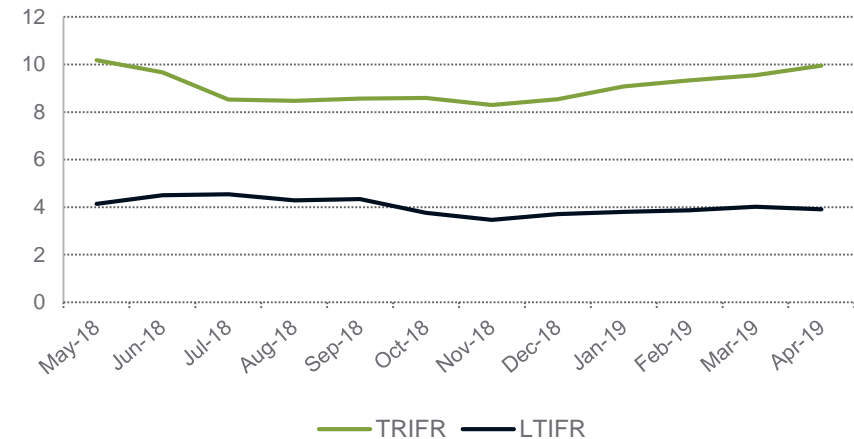


There is a slight increase in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

There were 5 reported injury events (3 for AT employees and 2 external workers). The external workers were:

- A contractor providing training services to the business injured her left foot and limped into the Auckland Transport Headquarters. A Health and Safety team member was alerted to her condition to administer first aid. She was treated with an ice pack to reduce inflammation. She later drove herself to St John for further treatment.
- A bus operator was assaulted by a passenger onboard the 313 route to Onehunga. The operator sustained minor injuries to his face. He was cleared by doctors and returned to work. Police were informed and are awaiting CCTV footage.

Injury frequency rate for all AT activities
(per 1,000,000 Hours Worked)



AT EMPLOYEE INJURIES

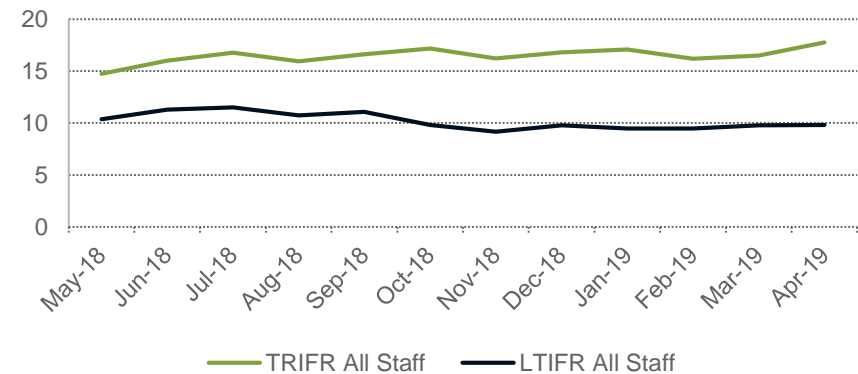


There is no change in the total recordable injury frequency rate (TRIFR) for AT employees

Of the 3 injuries involving AT employees, there was 1 reported lost time injury for a Transport Officer due to a slip, trip and fall at Downtown carpark. There were no serious injuries as defined by Worksafe.

- The Transport Officer attended Whitecross medical centre, and was treated for strained ligaments of the right knee, resulting in 3 days off. He is now on a Return To Work plan.
- A Parking Officer who was on foot patrol to check car registrations and WOF's in the Airpark Drive area. His left foot landed in a hole which was covered with grass and twisted his ankle. The officer went to a medical centre on the day of the injury.
- An employee injured his head on a low beam wall whilst carrying out a routine facility check. He was seen by a doctor and has not experienced any long term effects from his injury. There is now a request to the facility contractor to have a warning placed on the low beam wall to avoid a reoccurrence.

Injury frequency rate for AT staff
(per 1,000,000 Hours Worked)



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)



Reported injuries to customers and the general public due to AT activities is stable

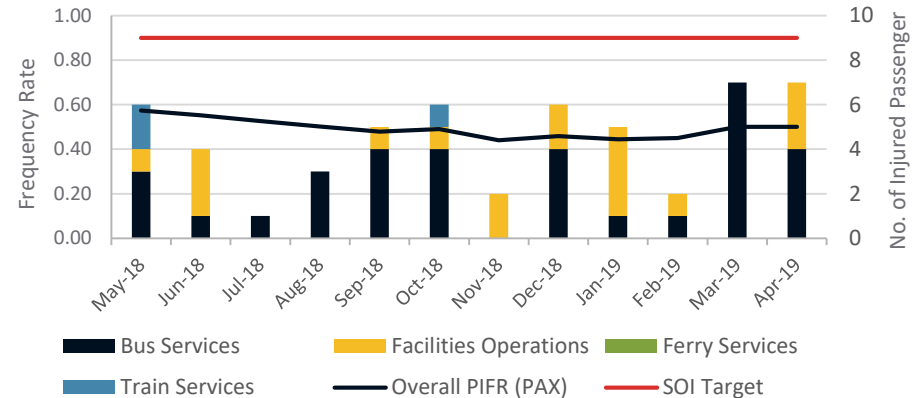
A double decker bus was turning from Grafton Bridge right into Symonds Street. A pedestrian (tourist) crossed Symonds Street further up from this intersection, not using the designated pedestrian crossing. The operator attempted to avoid her, however the left hand side corner of the bus hit her. She later succumbed to her injuries. Police were called to the scene and the investigation is ongoing.

There were 8 reported injury events for AT customers during the April period. Seven of these were customers on public transport.

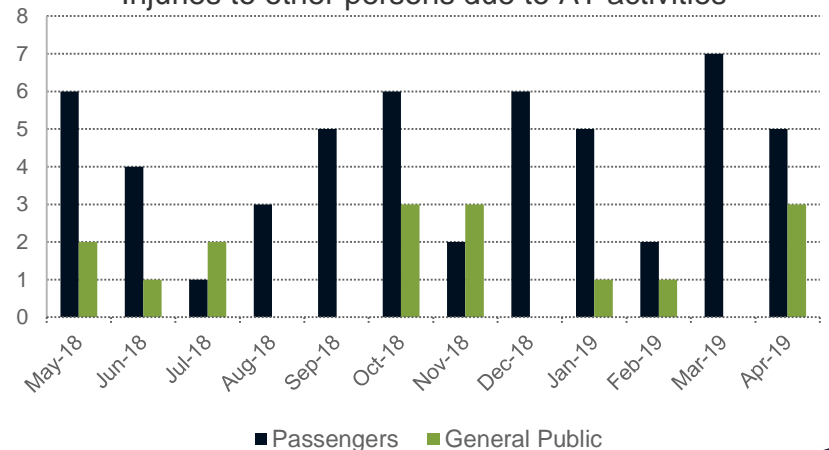
The other injured customer is a member of the public who was using the footpath where road work was taking place. She was struck on her upper right leg by a damaged safety rail on the footpath. The footpath was blocked by safety cones. She sustained bruising and minor bleeding. Auckland Transport Road Maintenance team is working into an urgent repair to the guard rail to improve the pedestrian access while road work continues.

Where possible, contact has been made to follow up on the welfare of the individuals concerned.

PT Customer injury frequency rate (per 1,000,000 PAX trips YTD)



Injuries to other persons due to AT activities



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)



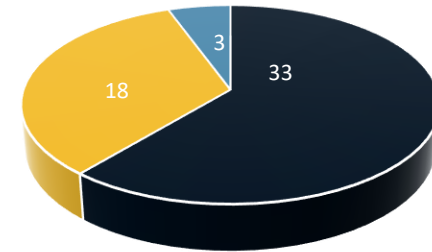
Reported injuries to customers and the general public due to AT activities is stable

The majority of passenger incidents over the last 12 months were slip, trip and fall events.

Incidents on bus transport services were largely due to sudden braking or passengers falling when leaving or entering the vehicle. Other injuries were recorded following customers falling when accessing public transport facilities and passenger medical events.

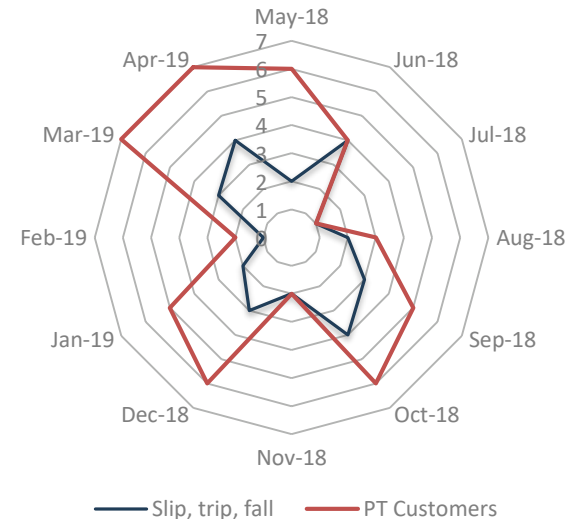
A public awareness campaign is being developed to highlight customer safety when travelling on public transport. There has been an ongoing reminder for safety communication for passengers (e.g. stickers on public transport) and continuous risk conversations with operators, particularly with double decker bus operations.

Public Transport customer injuries last 12 months



- Bus Services
- Facilities Operations
- Ferry Services
- Train Services

Public Transport customer injury timing



MONITORING AND INSPECTION



Health and safety monitoring and inspections (physical works)

Whilst in February we noted a number of projects coming to an end, there are also a few new projects which maintained the consistency in the number of inspections being undertaken. The Project Managers have continued to ensure their respective projects are well maintained.

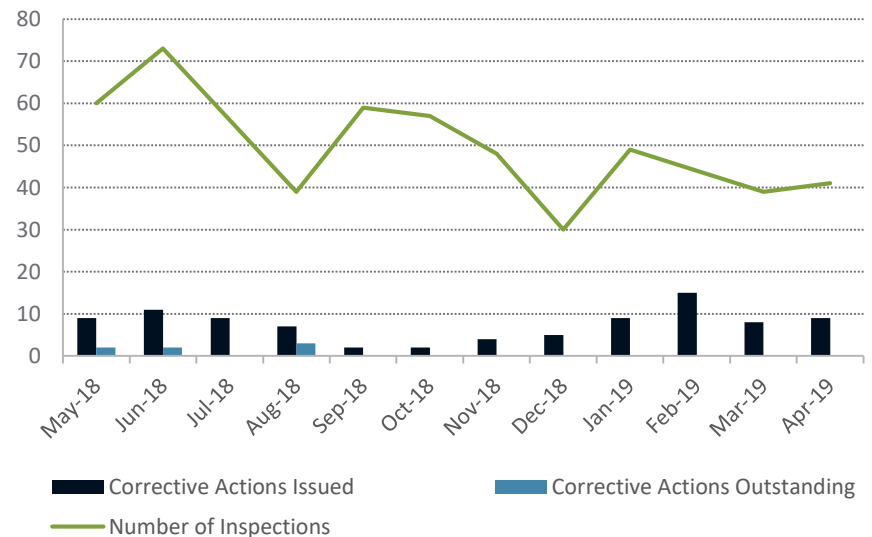
The number of inspections in April remains consistent and is showing an improvement in quality of what is being reported.

There were 9 corrective actions issued during April.

These corrective actions related to inadequate welfare on site for site operatives, generic work access plans being used as opposed to site specific, lateral safety zones being breached as well as near misses not being reported. Some facility signages were also noted to be inadequate.

All actions have been closed.

H&S inspection and monitoring



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING



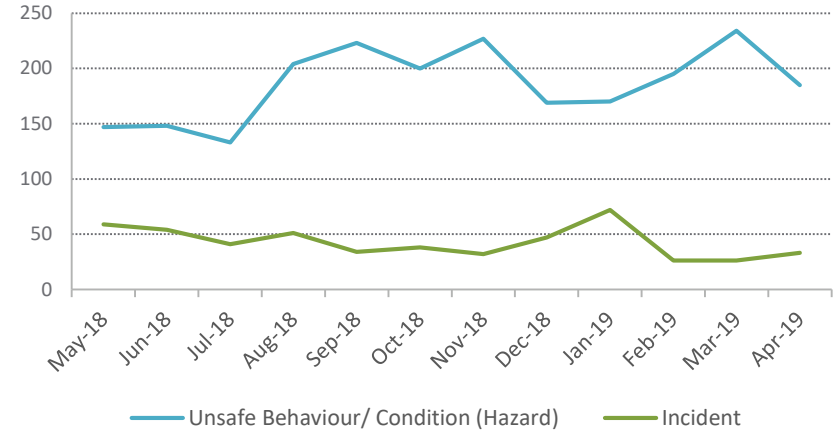
Near Miss, Unsafe Behaviour/ Condition Reporting

There is a stable number of cases reported over the last 12 months with 232 cases reported for the period.

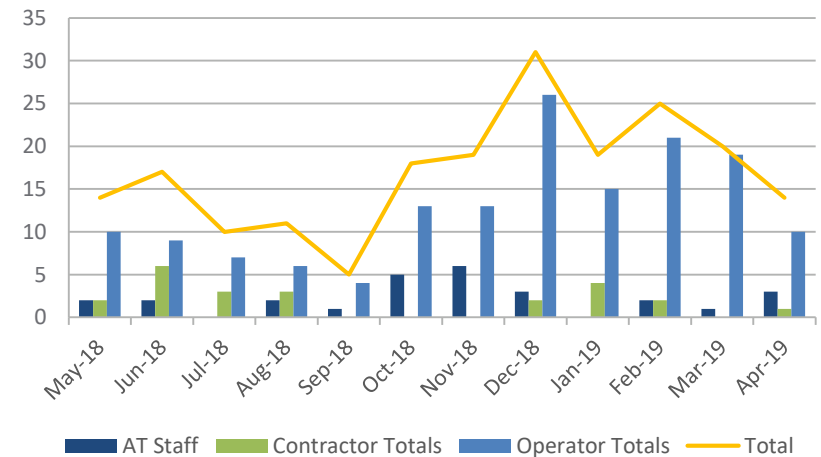
Of the 232 Health and Safety events reported, 85% (199) cases were near miss or unsafe behaviour/condition events.

We continue to encourage staff and suppliers to report these lead indicator events, and will focus in particular on contractor engagement with near misses.

Total reported events last 12 months



Near Miss reporting by activity area



DRUG AND ALCOHOL TESTING



Drug and alcohol testing

Drug and alcohol testing is performed by contractors and operators including tests for 'reasonable cause' and post incident.

Due to a number of challenges for our operators in completing their KPI reporting into the system, the number of drug and alcohol tests performed by our operators has dropped for this report.

There were a total of 121 tests completed over the period of April 2019 by contractors and operators. Two 'not negative' tests were recorded over these period.

Over the last 12 months to April 2019, 112 pre-employment tests for AT staff were performed with no positive results.

Drug & Alcohol testing across AT contractors and operators

