

Monthly Transport Indicators – February 2021

For decision:

For noting:

Te tūhunga / Recommendation

That the Auckland Transport Board (board):

- a) Receives this report.

Te whakarāpopototanga matua / Executive summary

1. This report up to the end of February 2021 shows performance against the Statement of Intent (SOI) measures and other indicators.
2. In February 2021, Auckland was in COVID-19 pandemic (COVID-19) Alert Level 3 from 14 to 17 February, and in Alert Level 2 from 17 to 22 February. Auckland moved into Alert Level 3 again on 28 February. This impacted particularly on public transport (PT) and cycling.
3. Key highlights from February 2021 are:
 - Five measures are on track to exceed the target, three are meeting the target, and four are not. Not on track are: Rail boardings, Rapid Transit vs total boardings, Cycle Movements and Farebox Recovery. 13 Measures are not reporting a result this month.
 - Monthly PT boardings were at 53.0 per cent of February 2020 numbers. A drop from the January result (60.7 per cent), mostly attributable to the February COVID-19 outbreak.
 - PT use totalled 54.7 million boardings for the 12 months to February 2021, a decrease of 47.2 per cent on the 12 months to February 2020. Total patronage is on track to meet the end of year target of 60.6 million, with boardings being 2.4 per cent above this month's trajectory target of 53.4 million.
 - Cycle movements for the 12 months to February 2021 totalled 3.51 million, a decrease of 7.7 per cent on the 12 months to February 2020. The year to date count of 2,344,606 is 10.3 per cent below the projected trajectory to meet the SOI target of 3.826 million. Increased working from home has a continued impact on this measure. This has been exacerbated by the February Alert Level changes.
 - The 12-month rolling total for local road deaths and serious injuries (DSI) to September 2020 was 437, which is 19.2 per cent lower than the same period the previous year, and 30.6 per cent below the SOI target trajectory.

Ngā tuhinga ō mua / Previous deliberations

4. There are no previous deliberations associated with this report.

Te horopaki me te tīaroaro rautaki / Context and strategic alignment

5. The attached Monthly Indicators Report provides an overview of Auckland Transport's (AT's) performance against its SOI performance measures for February 2021. The report also provides supplementary information on the wider Auckland context as well as AT's public transport, road operations and maintenance, and customer response activities.
6. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

Ngā matapakinga me ngā tātaritanga / Discussion and analysis

Safety

7. For the 12 months rolling to the end of November 2020, Local Road deaths have decreased by 17.1% (from 35 to 29) and Local Road serious injuries decreased by 19.4 per cent (from 506 to 408).
8. The 12-month rolling total for local road deaths and serious injuries (DSI) to November 2020 was 437, 19.2 per cent lower than the same period the previous year, and 30.6 per cent below the SOI target trajectory.

Public Transport

9. PT use totalled 54.7 million boardings for the 12 months to February 2021, a decrease of 47.2 per cent on the 12 months to February 2020. Total patronage is on track to meet the end of year target of 60.6 million, with boardings being 2.4 per cent above this month's trajectory target of 53.4 million.
 - Rail boardings totalled 9.6 million for the 12 months to February 2021, a decrease of 56.5 per cent, or 12.4 million boardings, on the 12 months to February 2020.
 - Bus boardings totalled 41.4 million for the 12 months to February 2021, a decrease of 45.0 per cent, or 33.9 million boardings, on the 12 months to February 2020.
 - Ferry boardings totalled 3.7 million for the 12 months to February 2021, a decrease of 41.3 per cent, or 2.6 million boardings, on the 12 months to February 2020.

10. Rapid and Frequent Transport boardings for the 12 months to February 2021 decreased at a faster rate (53.0%) than overall patronage (47.2%). Recovery on the Rapid and Frequent network has been slower than overall recovery due to increased working from home by those working in the City Centre; an area largely serviced by Rapid and Frequent services. This is exacerbated by disruptions on the rail network.
11. Year to date PT punctuality was 97.6 per cent, meeting the SOI target of 95.5 per cent.
12. The total PT farebox recovery ratio was 23.85 per cent in September 2020, below the target range of 30 to 34 per cent. Reduced patronage due to COVID-19 and subsequent KiwiRail works have significantly impacted the performance against this indicator.

Cycling

13. The Herne Bay to Westhaven Cycleway, completed in January 2021, is the latest addition to the regional cycle network. The cycleway adds another 3.8 kms to the network, bringing this year's total of completed cycleways up to 5.25 kms, exceeding the End of Year target of 5 kms.
14. Cycle movements for the 12 months to February 2021 totalled 3.51 million, a decrease of 7.7 per cent on the 12 months to February 2020. The year to date count of 2,344,606 is 10.3 per cent below the projected trajectory to meet the SOI target of 3.826 million. Increased working from home has a continued impact on this measure. This has been exacerbated by the February Alert Level changes.

Best use of the transport network

15. The rolling average AM peak arterial productivity was 32,136 for the 12 months to February 2021, exceeding the SOI target of 25,000. Productivity is measured as the product of the number of people in cars and buses and their average speed, per hour, per lane.
16. The average proportion of the freight network operating efficiently during the inter-peak was 93 per cent for the 12 months to February 2021, exceeding the SOI target of 85 per cent.

Asset renewals and customer service

17. This year to date, 256.4 km, or 3.8 per cent, of the local road network was resurfaced/rehabilitated. This meets the trajectory to meet the end of Financial Year target of 4.6 per cent, which equates to 312.5 km.
18. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 96 per cent in February 2021. The 12-month rolling average to September 2020 is 89 per cent, exceeding the SOI target of 85 per cent.

Summary of performance against SOI Measures

19. Table 1 provides a summary of performance against SOI targets.

Table 1: Performance against SOI targets

Strategic Transport Priorities	Target exceeded	Target met	Target not met	Not reported	Total
Making Auckland's Transport System Safe by eliminating harm	1	0	0	1	2
Improving the Resilience and Sustainability of the Transport System	0	0	0	3	3
Better Travel Choice for Aucklanders	1	2	3	2	8
Better Connecting People, Places, Goods and Services	2	0	0	0	2
Our operating model is agile, financially sustainable, and delivers economic benefits	0	1	1	4	6
Provide an Excellent Customer Experience for all Services and Customers	1	0	0	1	2
Collaborative Partnering with our Funders, Partners, Mana Whenua, Stakeholders and Customers	0	0	0	2	2
Total	5	3	4	13	25

Ngā tūraru matua / Key risks and mitigations

20. There are no risks associated with accepting this report.

Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

21. There are no financial or resource impacts associated with this report.

Ngā whaiwhakaaro o te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

22. There are no environment or climate impacts associated with this report.

Ngā reo o mana whenua rātou ko ngā mema pooti, ko ngā roopu kei raro i te maru o te Kaunihera, ko ngā hāpori katoa / Voice of mana whenua, elected members, Council Controlled Organisations, customer and community

23. There are no mana whenua, elected members, Council Controlled Organisations, customer or community impacts associated with this report.

Ngā whaiwhakaaro haumaruru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

24. There are no health, safety or wellbeing impacts associated with this report.



Ā muri ake nei / Next steps

25. The May 2021 Monthly Indicators Report will be submitted to the board in July 2021.

Te whakapiringa / Attachment

Attachment number	Description
1	Auckland Transport Monthly Indicators Report 2020/21 – February 2021

Te pou whenua tuhinga / Document ownership

Submitted by	Hamish Bunn Group Manager Integrated Network Planning, Policy & Sustainability	
Recommended by	Jenny Chetwynd Executive General Manager Planning & Investment	
Approved for submission	Shane Ellison Chief Executive	