

New North Road and Symonds Street upgrade



Kōrero mai
Have
your
say

**Creating attractive,
safe, and accessible
streets for everyone.**

Submit your feedback by:
Friday 8th April 2022
[AT.govt.nz/HaveYourSay](https://at.govt.nz/HaveYourSay)



Our vision

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We want to make sure our transport links in Auckland are fit for future generations. This project is expected to be delivered over several years to make sure we align with other developments in the area.

We want to engage with people early, to gain helpful insights into what our people want to see to help them move around our neighbourhoods.



Safety

From 2014 – 2018 there were 37 deaths or serious injuries along this route. Our teams have identified that 80 per cent of the route is classified as ‘high-risk’, and there are eight high-risk intersections. We want to work with you to improve the safety and make sure everyone gets to where they want to be.



Thriving town centres

Your local community should be safe, easy to access and move around in. We want to make sure the town centres of Avondale, Mount Albert, St Lukes, Morningside, Kingsland and Uptown provide good transport links between each other and with other developments planned in the future. Town centres are important places for people and can be improved by connecting our communities.



Public transport & connectivity

New North Road corridor is a key bus route serving communities from West Auckland through to the City Centre. We want to make buses more reliable, as well as making sure they connect well with other public transport options in the future.

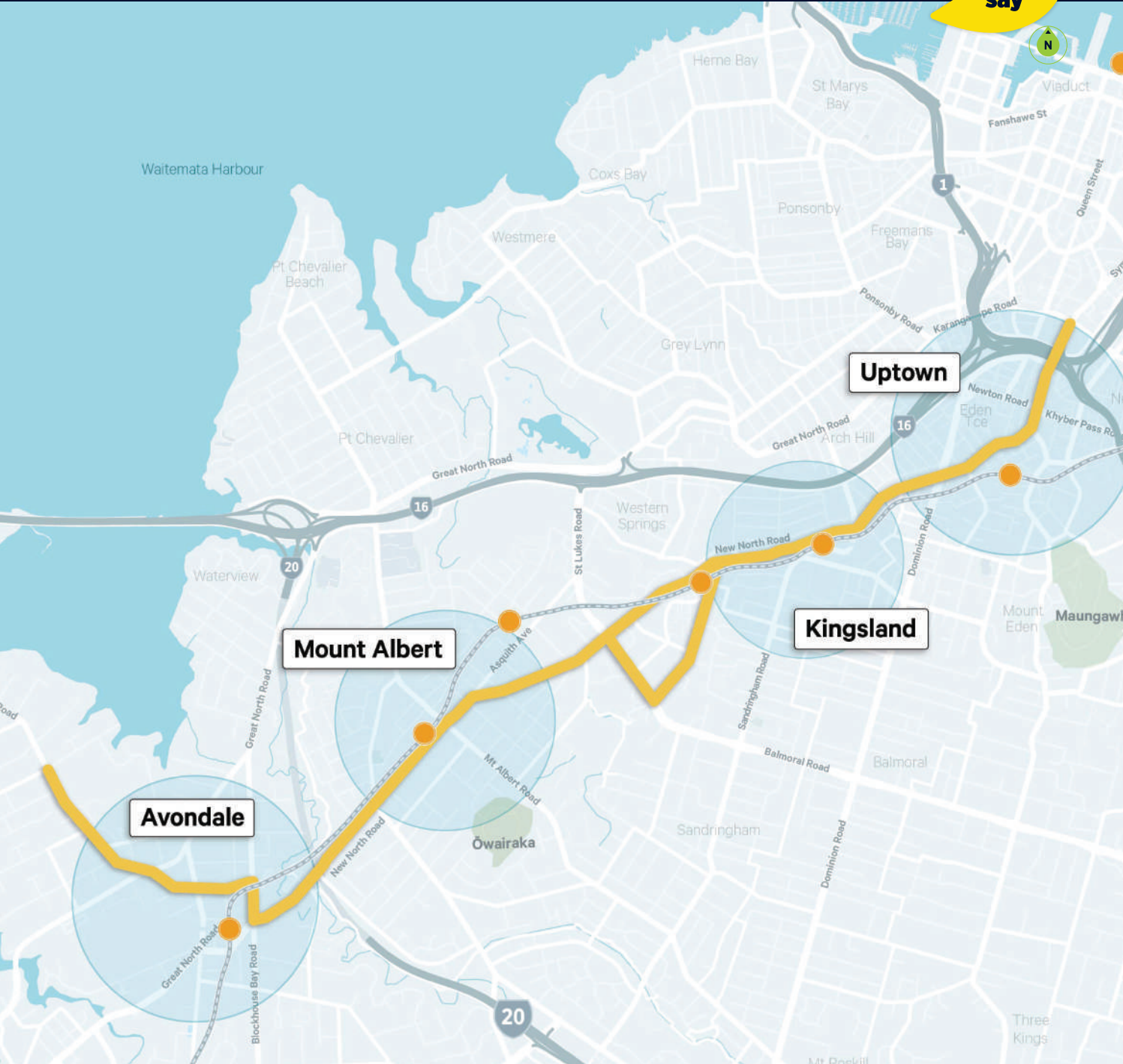


Better walking and cycling

We want to make it safer and easier for people on bikes to use this route and improve connections to the rest of the cycleway network at Karangahape Road, Carrington Road, Oakley Creek, Grafton Gully and the South Western and North Western Cycleways.

New North Road and Symonds Street upgrade route

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We want to hear from you

We want to connect communities, improve transport options, improve safety and develop thriving town centres on the route from Symonds Street along New North Road to Avondale and Rosebank Road.

As Auckland's population increases and more people join the road network, we must find ways to make it safer and easier for people to move around the region. Auckland Transport knows we need to get the most out of our transport network and we believe our communities have important knowledge that we can use to help improve our regions transport. We want you to help shape our city moving forward.

Our vision

Our vision is to ensure that in the future we support the following four pillars:

- **Safety of all users**
- **Thriving town centres**
- **Reliable public transport and connectivity**
- **Walking and cycling**

By incorporating the vision, we will ensure the right level of transformation for an efficient, safe, reliable and sustainable transport network for the next 30-50 years.

Why is change needed for New North Road?

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The route from Symonds Street along New North Road to Avondale and Rosebank Road connects west Auckland to the City Centre, through many of our central and west suburbs.

We heard your feedback in our previous engagement. You helped us identify some key issues on this route and we have been working on ways to incorporate this into the options for the corridor. The key issues identified include safety, poor bus reliability, lack of separated cycle lanes and quiet town centres.

Over the coming years we're likely to see significant population growth along this route and demand for safe and efficient transport will increase. The changes we make will fit in with other projects such as City Rail Link, Urban Cycleway Programme and our 10 year programme to improve and maintain transport options.

While these upgrades are planned for future years, we want to work with our local communities now to find solutions which you can be part of.

Pillars for Change

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The four pillars – safety, thriving town centres, public transport and connectivity, and walking and cycling – have been used throughout the development and design of the approaches. The pillars have guided us to meet the needs of local communities along the route.

Each approach incorporates all of the pillars with different weightings and associated benefits. The core focus of the New North road upgrade is to promote change.



Safer corridor

Develop a safe corridor to reduce the number of death and serious injury crashes.



Travel times

Improve bus journey times with travel time saving of approximately 10-15 minutes from Avondale to Symonds Street.



Cycle infrastructure

The development of safe and connected cycle infrastructure along the corridor could result in 1,500 - 2,500 new commuter cycle trips per day.



Reduce emissions

Reduce CO² emissions by 2-3% by providing more travel choices. Other considerations such as switching to electric vehicles will contribute to lower emissions.



Bus services

More convenient bus services may result in an additional 2,000 - 4,000 daily public transport trips.



Future growth

Improvements to the corridor will help accommodate future growth, supporting 40,000 additional people by 2042.

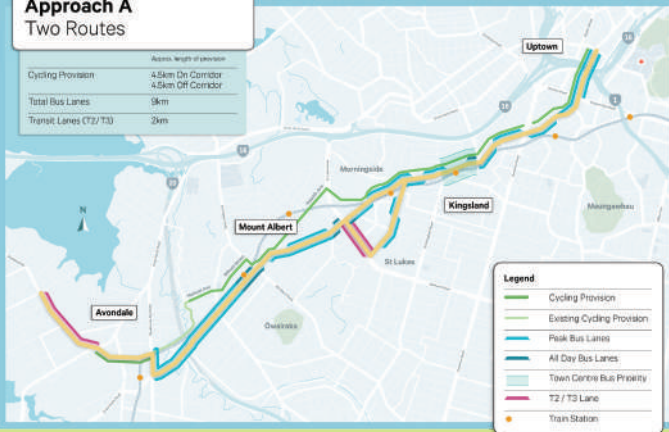
Three proposed Approaches for New North Road

Our engagement journey

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Have your say

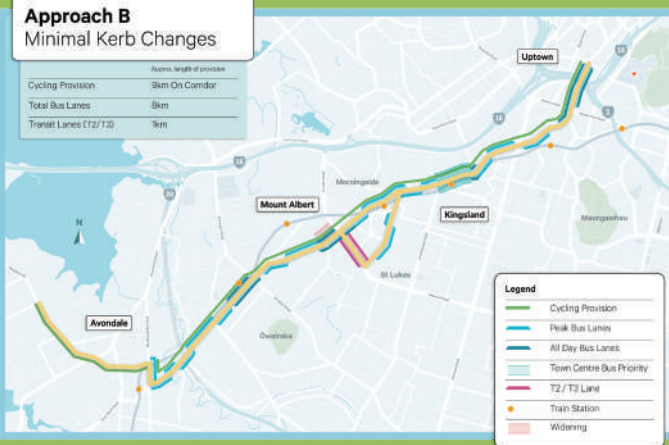
Approach A Two Routes

Approx. length of provision	
Cycling Provision	4.5km On Corridor 4.5km Off Corridor
Total Bus Lanes	9km
Transit Lanes (T2/T3)	2km



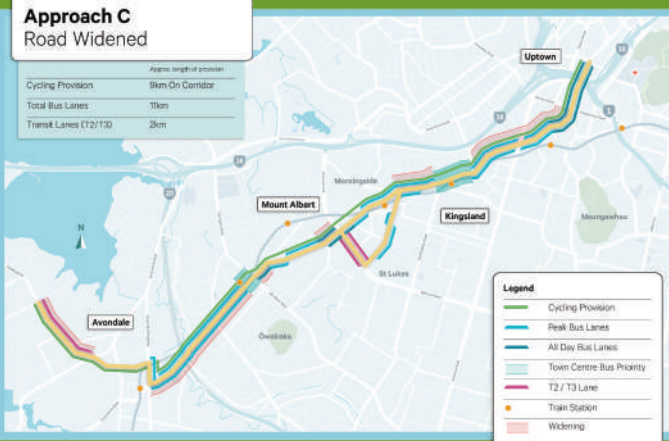
Approach B Minimal Kerb Changes

Approx. length of provision	
Cycling Provision	9km On Corridor
Total Bus Lanes	9km
Transit Lanes (T2/T3)	3km



Approach C Road Widened

Approx. length of provision	
Cycling Provision	9km On Corridor
Total Bus Lanes	11km
Transit Lanes (T2/T3)	2km



We asked you for feedback in 2021. This feedback was used to help inform us about the issues along the corridor. We have been developing our designs and talking to many of our stakeholders during this time.

Why your feedback is important

The three proposed Approaches build on your previous feedback. This time around your feedback will help us to understand your preference. This will also let us know the level of change you want to see and what you are willing to work with us on.

We are now entering the next phase of the project and want you to provide us with your feedback on the three proposed Approaches or a mix of the three Approaches.

These three Approaches were developed to reflect both the project's four pillars – safety, thriving town centers, public transport and connectivity, and walking and cycling – and community aspirations and feedback.

The three Approaches address a number of issues on the New North Road corridor, each with different benefits and trade-offs.

Have your say

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Our engagement will run from between Monday 28th February to Friday 8th April, 2022. All information can be viewed on our online platform, the New North Road Virtual Engagement Room, where you can also complete the survey. The room's web address is on the feedback form.

We are seeking your feedback on three Approaches proposed for the corridor:

- **Approach A - Two routes**
- **Approach B - Minimal kerb changes**
- **Approach C - Road widened**
- **A mix of the above**

A combination of sections from Approaches A, B and C can be chosen as a preferred approach.

Timeline



Engagement on New North Road issues and themes - early 2021



Collaboration with community panels started early 2021 and are ongoing

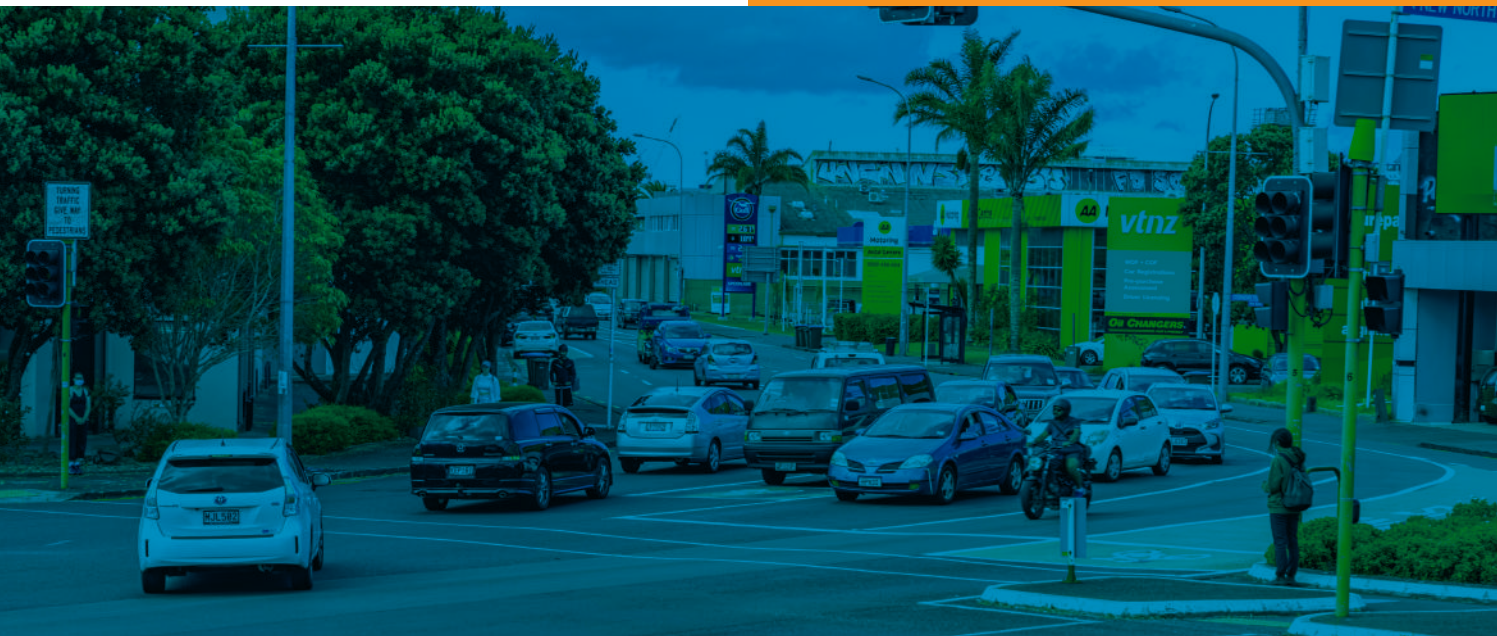
We are here



Consultation on options - late February to early April 2022



Consultation on a preferred option - mid 2022



How to provide feedback

Feedback form

Have your say by going online and completing the survey at [AT.govt.nz/haveyoursay](https://at.govt.nz/haveyoursay) or fill out this freepost feedback form and return it to us by 8th April 2022.



Use the attached feedback form, fold it and post it back to us, it's self-addressed and pre-paid.

Visit the online Virtual Engagement Room and complete the survey: <https://connectedcommunities.at.govt.nz/newnorthroad/>

Visit the AT website, view the information and complete the survey: <https://at.govt.nz/projects-roadworks/connected-communities/new-north-road-and-symonds-street-upgrade/>

Email us: Engagement@connectedcommunities.nz

Call us: 09 355 3553

Use the QR code and complete the survey:



Your feedback is important.

For more information on the design, please visit the project web page, accessible via [AT.govt.nz/haveyoursay](https://at.govt.nz/haveyoursay).

If you need assistance completing the feedback form, please call us on **(09) 355 3553** and our contact centre staff will fill in the form with you over the phone.

If your comment relates to a specific location, please be sure to state where. You are welcome to attach additional pages (or provide feedback online) if you need more space.

What will we do with your feedback?

After the consultation period closes we will review the feedback received and finalise the design and construction plan. We'll report back to the community before detailed design begins in mid-2022.

1. Which area(s) along the corridor are you connected with?

- Uptown
- Kingsland
- Mount Albert
- Avondale
- Other (please specify)

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2. Which is your preferred approach A, B, C, or a mix, and explain why?

Approach A

Please provide your reasons:

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Approach C

Please provide your reasons:

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Approach B

Please provide your reasons:

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A mix of Approaches A, B and C

Please provide your reasons:

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3. Please tell us what matters to you most in the outcome of the New North Road upgrade, and why?

(Select all that apply)

- Safety
- Thriving town centres
- Public transport and connectivity
- Walking and cycling
- Addressing climate concerns

Comments:

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4. Do you have any other comments you would like to tell us about for New North Road?

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Personal information

Name
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Street address
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Suburb Postcode
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Email
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Phone
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Would you like to be contacted by email once the consultation report is published?

Yes No

Providing personal details is optional. Providing your postal or email address ensures that we can contact you with updates to the project. PRIVACY: AT is committed to protecting our customers' personal information.



Reply



PLEASE TAPE ALONG HERE TO CLOSE

Reply Paid Authority No. 233462

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PROJECT: NEW NORTH ROAD AND SYMONDS STREET UPGRADE



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