

Minutes

Auckland Transport Board meeting (Open session)

Date: 24 February 2022
Time: 9:00am – 10:53am
Venue: MS Teams

**Directors and CCO
Liaison Councillors** Adrienne Young-Cooper, Chair
Wayne Donnelly, Deputy Chair
Jim Mather
Abbie Reynolds
Kylie Clegg
Darren Linton
Mark Darrow
Nicole Rosie
Councillor Chris Darby

AT Board Intern Isabella Horrocks

**Executive Leadership
Team Members,
Presenters and
External Guests** Shane Ellison, Chief Executive.
Jenny Chetwynd, Executive General Manager, Planning & Investment
Mark Lambert, Executive General Manager, Integrated Networks
Mark Laing, Executive General Manager, Finance
Vanessa Ellis, Executive General Manager, Customer Experience
Roger Jones, Executive General Manager, Business Technology
Rodger Murphy, Executive General Manager, Risk & Assurance
Andrew Allen, Executive General Manager, Service Delivery
Wally Thomas, Executive General Manager, Stakeholder Communities &
Communication
Andrew Downie, Governance Lead
Jodi Comber, Executive Assistant

Edward Siddle, Acting Manager, Council Controlled Organisation
Governance, Auckland Council

Cath Handley, Chair, Waiheke Local Board
Robin Tucker, Member of Waiheke Local Board
Leesah Murray, Chief Executive Officer, Independent Māori
Statutory Board

Andrew McGill, Head of Integrated Network Planning
Madi Salter, Transport Planner
Yvonne Gwyn, Senior Transport Planner
Kevin Glynn, Group Manager Customer & Digital Experience
Mark Lenaarts, Product Owner
Lillian Tahuri, Head of Maori engagement
John Strawbridge, Group Manager, Parking Services &
Compliance
Rebecca Cook, Head of Safety Development

Item	Topic	Responsible
1.	<p>Welcome/Acknowledgements</p> <p>Dr Mather welcomed Ms Horrocks as the new Auckland Transport (AT) Board (board) Intern with a mihi. Ms Horrocks provided a brief outline of her background and objectives for her internship.</p>	
2.	<p>Opening Karakia</p> <p>Dr Mather opened the meeting with a karakia.</p>	
3.	<p>Apologies</p> <p>Tommy Parker Councillor Bill Cashmore</p>	
4.	<p>Update from the Chair</p> <p>It was acknowledged that Mr Donnelly would chair the meeting, given the limited internet access available to the chair.</p>	
5.	<p>Late Items for General Business</p> <p>There were no late items for general business.</p>	
6.	<p>Interest Register - Declarations/Conflicts</p> <p>Mr Darrow noted a further declaration relating to his role as chair of TSB Bank the details of which would be passed to Governance. Ms Reynolds noted additional participation in an advisory panel for the Auckland Climate Innovation Hub, led by Eke Panuku.</p>	
7.	<p>Approval of Draft Open Session Minutes – 9 December 2021</p> <p>The board approved the minutes of the open session of the board meeting held on 9 December 2021. Carried: Jim Mather Mark Darrow</p>	
8.	<p>Action Register</p> <p>The Governance Lead noted that the Road to Zero action has been marked as complete, given the presentation item on the closed session agenda at this board meeting. It was acknowledged that, due to a late cancellation of item 15 on the closed session agenda, the action relating to engagement with New Zealand Police will be reopened and a date for completion assigned.</p>	
9.	<p>Chief Executive Business Report</p> <p>The chief executive outlined the highlights of the business report including the various Māori outcomes activities being undertaken, the results from implementation of Tranche 1 of the Speed Limits Bylaw which were released to media the previous day and the upcoming</p>	



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	<p>presentation of results from the consultation on Tranche 2a at the meeting scheduled for the board at its meeting of 31 March 2022. The chief executive also noted that the “Viewpoint 2022” Organisational Culture Index survey was currently underway across the organisation and encouraged directors to participate in this.</p> <p>The following points were discussed:</p> <ul style="list-style-type: none"> • The chief executive advised that consultation processes have been adapted to counter the impact of the COVID-19 pandemic on face to face engagements with the general public. • Councillor Darby raised his concerns in relation to the progress of negotiations with Fullers Group Limited which were acknowledged by the chief executive and it was proposed that a further update be provided to Councillor Darby by management on this topic following the meeting. • Directors acknowledged the leadership and prioritisation of activities that had enabled the pleasing progress in delivering improved Māori outcomes. • The development of the AT graduate programme over the last 4 years was outlined by the chief executive, including increasing the intake of graduates in 2022 to build capability into the organisation. The lessons from the success and quality of the programme will be used as a basis for growing the programme further. • Councillor Darby noted the update on the short-term cross harbour active modes solution provided in the confidential Chief Executive’s report and sought confirmation on how the board would be included in the discussions and offered an opportunity to provide feedback to the New Zealand Upgrade Programme steering group. He went on to note concerns with the proposals on this item due to be presented to ministers. • Mrs Young-Cooper highlighted the significant increase in dwellings consented for the period ended 30 June 2021 as outlined in the Development Strategy Monitoring report, and the corresponding population growth and potential Vehicle Kilometres Travelled (VKT) and carbon emissions, and sought further modelling of the increased ask of the public transport (PT) and transport system as a result of the growth. <p>Ms Rosie joined the meeting at 9:31am</p>	
10.	<p>Waiheke 10 Year Transport Plan – Annual Update</p> <p>The Executive General Manager (EGM) Planning and Investment welcomed Mr McGill, Ms Gwyn and members of the Waiheke Local Board including Ms Handley (chair) and Ms Tucker.</p> <p>Ms Handley acknowledged the endorsement of the 10 year plan previously, the success of the initiatives and the updates that have been made as a result. She thanked Mr McGill for his efforts, the Executive Leadership Team for their leadership and the board for their support.</p> <p>The following points were discussed:</p>	



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	<ul style="list-style-type: none"> The funding mechanisms and collaboration activities utilised to deliver on the priorities of the local board were discussed, as well as the positive outcomes of the appointment of the local operations manager. Ms Handley highlighted the progress the local board has taken locally to reduce carbon emissions and achieve zero harm. It was agreed that the planning and availability of the local board, together with their engagement with the community, contributed to the level of project delivery. <p>The board approved the mid-lifecycle review of the Waiheke 10 Year Transport Plan. Carried: Adrienne Young-Cooper Abbie Reynolds</p>	
11.	<p>Monthly Indicators Report – December 2021</p> <p>The EGM, Planning and Investment welcomed Ms Salter and Mr McGill to present the report for October, November, and December 2021.</p> <p>The following matters were discussed:</p> <ul style="list-style-type: none"> The impact of reduction on the level of commuters into the city centre on PT patronage was highlighted. The level of deaths and serious injuries for the reporting period were noted with concern and discussed. It was confirmed that the measurement of active modes is restricted to the central city and proposed there may be value in extending the data collection to other regions. <p>The board received the Monthly Indicators report for December 2021.</p>	
12.	<p>Auckland Council Te Tiriti Audit and Māori Outcomes Expenditure Review</p> <p>Dr Mather welcomed Ms Murray of the Independent Maori Statutory Board (IMSB) with a mihi. The Governance Lead outlined the key findings from the Te Tiriti o Waitangi Audit 2021 and Māori Outcomes Expenditure Review 2021. Ms Murray acknowledged the collaboration with Auckland Council whanau management for the audit and corresponding review, highlighting the success of the Marae Infrastructure Programme and Amotai project and AT's contribution to that success.</p> <p>The following points were discussed:</p> <ul style="list-style-type: none"> Ms Murray noted that the IMSB is reviewing transport equity, specifically in relation to transport emissions reduction activity and that its vision is for all users of the transport system to be enabled to travel in an affordable way. Mrs Young-Cooper highlighted the positive outputs of the Marae Investment Programme and proposed the development of a transport access measure for urban Māori populations and agreed that it would be worthwhile discussing this further in a joint IMSB / board meeting to be arranged by the Governance Lead and Ms Murray (Action Item). Ms Tahuri provided some further insight on the steps taken to date to improve Māori capability and engagement by AT. 	

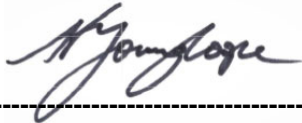


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	<ul style="list-style-type: none"> The chief executive acknowledged the increasing importance of partnering with Māori organisations on large scale projects and the EGM, Finance noted that this was a key focus of the procurement strategy. Ms Rosie noted the penalty reviews being undertaken by the Ministry of Transport which are due to go out for consultation shortly and the need to link in with this in ensuring equity for Māori. <p>Action:</p> <ul style="list-style-type: none"> Arrange a joint IMSB and board engagement with a specific focus on transport equity and transport access for Māori. (2022Feb01) <p>The board:</p> <ol style="list-style-type: none"> Noted the Auckland Council Response Work Programme to the Te Tiriti o Waitangi Audit 2021 and Noted the Independent Māori Statutory Board Māori Outcomes Expenditure Review 2021. 	Governance Lead
13.	<p>Building a world class audio experience on buses</p> <p>The EGM, Customer Experience welcomed Mr Glynn, Mr Lenaarts and Ms Tahuri. A short video was played outlining the activities proposed for onboard announcements and a summary of future activity planned. The following points were discussed:</p> <ul style="list-style-type: none"> The board noted the focus on human centred design principles. The process for customer feedback on the changes were outlined, including the use of QR codes and additional customer sentiment research and reporting. The steps being taken to balance wayfinding messages with quiet time across regular services were outlined, as well as the research conducted for location triggers and the volume of announcements, including discussions with global operators. <p>The board:</p> <ol style="list-style-type: none"> Noted 'On Bus Connectivity' programme progress delivered in the last year, with particular focus on the on the audio experience on buses for customers including blind / low vision customers, extension of te reo Māori on the PT network and improved trust and confidence for customers navigating Tāmaki Makaurau. Noted the forward plan for the project including the rollout of audio on 1,400 buses for customers throughout 2022-2023. 	
14.	<p>Safety Dashboard</p> <p>The EGM Service Delivery introduced Ms Cook and advised that an external consultant has been employed to analyse the road safety data against the actions agreed as a result of the Road Safety Business Improvement Review (BIR) which had provided confirmation that the activities being undertaken are appropriate. The chief executive noted that the safety reporting was currently being reviewed in conjunction with Ms Clegg as chair of the Safety Committee.</p>	



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15.	General Business There were no items for general business. The meeting was closed at 10:53am.	
Next Meeting: 31 March 2022		

Signed as a true and correct record



 Adrienne Young-Cooper
 CHAIR

1 April 2022

 DATE

