

Monthly Transport Indicators – May/June 2022

For decision: For noting:

Te tūtohunga / Recommendation

That the Auckland Transport Board (board) receive this report.

Te whakarāpopototanga matua / Executive summary

1. The 2021/22 Monthly Indicators Report for May and June 2022, the final report for 2021/22, shows Auckland Transport's (AT) performance against the Statement of Intent (SOI) measures and other indicators. 16 measures have exceeded, 5 met the target and 7 not met the target.
2. This report shows that, although the impacts of the COVID-19 pandemic (COVID-19) are still noticeable, we are seeing signs of recovery.
3. In May 2022, monthly public transport (PT) boardings reached 5.5 million, which is the first time that monthly patronage has exceeded 5.0 million since the August 2021 COVID-19 restrictions began. May patronage is often slightly below March, which is typically the busiest month for PT. This year, May numbers were 49% higher than March, indicating a significant recovery. June 2022 saw monthly boardings of 5 million. It is normal for June boardings to be around 20% lower than May, but this year this difference is around 10%, also indicating a recovery. Both rail and bus weekday average boardings are continuing to recover from their low-points during the August 2021 COVID-19 lockdown.
4. AT has exceeded its target for low emission buses with 37 in the fleet, 36 electric and one hydrogen powered.
5. Local roads deaths and serious injuries (DSI) for the 12 months to June 2022 were 484, 4.0% better than the trajectory to meet the target.

Ngā tuhinga ō mua / Previous deliberations

6. There are no previous deliberations.

Te horopaki me te tīaroaro rautaki / Context and strategic alignment

7. The Monthly Indicators Report provides an overview of AT's performance against the SOI for May and June 2022. This report also provides supplementary information on the wider Auckland context as well as PT, road operations and maintenance, and customer response activities.
8. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance.

Ngā matapakinga me ngā tātaritanga / Discussion and analysis

Safety

9. For the 12 months to the end of June 2022, DSI on *local roads* decreased by 9.2%, to 484. This is 4.0% better the trajectory to meet the end of year target. Local road deaths have decreased by 4.0% (from 46 last year to 44 this year). Local road serious injuries decreased by 9.7% in the past 12 months (from 487 to 440).
10. For the 12 months to the end of June 2022, DSI on *all Auckland roads* (including local roads and highways) decreased by 7.9%, to 561. This is 0.9% higher than the trajectory to meet the end of year target. For all roads, deaths decreased by 7.3% (from 55 last year to 51 this year), while serious injuries decreased by 7.9% (from 554 to 510).
11. For the 12 months to the end of June 2022, DSI of *vulnerable road users* decreased by 11.1%, to 248. This is the same as the trajectory for this year's target. Deaths of vulnerable road users decreased by 60.0% (from 25 last year to 10 this year), while serious injuries decreased by 6.3% (from 254 to 238).

Public Transport

12. There was a total of 41.2 million PT boardings for the 12 months to June 2022, a decrease of 35.6 per cent or 22.8 million boardings on the 12 months to June 2021. This measure did not meet the SOI target of 82 million boardings. Despite the adjusted SOI target, boardings remain affected by COVID-19, due to city centre, university student and office worker boardings being impacted and increased working from home.
 - Rail boardings totalled 7.1 million for the year to June 2022, a decrease of 36.0 per cent, or 4.0 million boardings, on the 12 months to June 2021. This measure did not meet the SOI target of 18.6 million boarding on the rail network.
 - Bus boardings totalled 31.4 million for the 12 months to June 2022, a decrease of 35.5 per cent, or 17.3 million boardings, on the 12 months to June 2021.
 - Ferry boardings totalled 2.7 million for the 12 months to June 2022, a decrease of 35.6 per cent, or 1.5 million boardings, on the 12 months to June 2021.
13. Year to date PT punctuality was 97.8 per cent, meeting the SOI target of 96.0 per cent. PT punctuality measures whether a PT service has arrived at its first stop on time. Therefore, cancelled services are not included in the measure.
14. Total PT farebox recovery ratio was 15.9 per cent in June 2022, not meeting the target range of 30.0 to 34.0 per cent. Reduced patronage due to COVID-19 restrictions, work from home and 50% government fare reductions have significantly impacted this indicator.

Cycling

15. In total 13.9 km of cycleways have been added or upgraded. This compares to a planned trajectory of 12.8km for 2021/22 FY. This financial year we delivered cycleways on Tamaki Drive (2.3km), New Lynn to Avondale (2.9km), Eastern Busway 1 (2.5km), and John Rymer Link (0.4km). A further 5.8 km of cycleways have been delivered as part of the 'pop-up protection' programme.

16. Cycle movements for the 12 months to June 2022 totalled 3 million, a decrease of 17.4 per cent on the 12 months to June 2021. This is 18.7 per cent below the SOI target for FY 2021/22 of 3,670,000. Increased working from home and ongoing COVID-19 restrictions had an impact.

Best use of the transport network

17. From January 2022, AT has migrated to TomTom travel time data. TomTom data provides increased granularity and enables us to run more detailed analysis on network performance. Thus, this data set may look slightly different from previous months.

18. The rolling average AM peak arterial productivity was 30,931 for the 12 months to June 2022, exceeding the SOI target of 30,000.

19. The average proportion of the freight network operating efficiently during the inter-peak was 90.0 per cent for the 12 months to June 2022, meeting the SOI target of 90.0 per cent.

Asset renewals and customer service

20. Over the past financial year, 352.6 km, or 5.1 per cent, of local roads have been resurfaced or rehabilitated, which did not meet the end of year target. In the new financial year, the SOI target is to resurface/rehabilitate 415 km of the local road network.

21. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 84.0 per cent in June 2022. The 12-month rolling average to June 2022 is 89.0 per cent, exceeding the SOI target of 85 per cent.

Summary of performance against SOI Measures

| Table 1: Performance against SOI targets | | | | | |
|---|-----------------|------------|----------------|--------------|-----------|
| Strategic Transport Priorities | Target exceeded | Target met | Target not met | Not reported | Total |
| Making Auckland's Transport System Safe by Eliminating Harm to People | 2 | 2 | 0 | 0 | 4 |
| Improving the Resilience and Sustainability of the Transport System and Significantly Reducing the Greenhouse Gas Emissions It Generates | 3 | 0 | 0 | 0 | 3 |
| Providing and Accelerating Better Travel Choices for Aucklanders | 3 | 1 | 5 | 0 | 9 |
| Better Connecting People, Places, Goods and Services | 1 | 1 | 0 | 0 | 2 |
| Our Operating Model is Adaptive, Financially Sustainable and Delivers Value | 3 | 1 | 2 | 0 | 6 |
| Providing Excellent Customer Experiences | 4 | 0 | 0 | 0 | 4 |
| Collaborating with Funders, Partners, Stakeholders and Communities | 0 | 0 | 0 | 1 | 1 |
| Total | 16 | 5 | 7 | 1 | 29 |

Ngā tūraru matua / Key risks and mitigations

22. There are no risks associated with accepting this report.

Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

23. There are no financial or resource impacts associated with this report.

Ngā whaiwhakaaro ō te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

24. There are no environment or climate impacts associated with this report.

Ngā whakaaweawe me ngā whakaaro / Impacts and perspectives

25. There are no impacts associated with this report.

Ngā whaiwhakaaro haumaruru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

26. There are no health, safety or wellbeing impacts associated with this report.





Ā muri ake nei / Next steps

27. The July 2022 Monthly Indicators Report will be submitted to the board in September 2022.

Te whakapiringa / Attachment

| Attachment number | Description |
|-------------------|--|
| 1 | Auckland Transport Monthly Indicators Report 2020/21 – June 2022 |

Te pou whenua tuhinga / Document ownership

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|--------------------------------|---|---|
| Submitted by |  Hamish Bunn Group Manager Policy, Planning and Investment, |  Madi Salter Transport Planner, Integrated Network Planning |
| Recommended by | Jenny Chetwynd Executive General Manager Planning & Investment  | |
| Approved for submission | Mark Lambert Interim Chief Executive  | |