

Viaduct Cycleway and Enhancements

In 2021, Auckland Transport trialed a street layout within the Viaduct, including a cycleway, one-way streets, and more loading zones. This year, our contractor JFC has upgraded the trial enhancements to a higher quality, permanent standard.

Thank you for your patience during construction. We have finished for the year with main works complete. In February 2023, we'll recommence work and upgrade some street lighting, improve drainage at the Market Street and Customs Street West intersection, and complete finishing touches.



1. A pedestrian crossing has been added across Market Place, near the intersection with Pakenham Street East. The crossing is on a raised table, to slow vehicles and improve pedestrian visibility.



2. The cycleway on Market Place has been shifted over to the opposite (apartment) side of the road to make the cycleway safer and more user-friendly.



3. The intersection of Market Place and Customs Street West has been raised, with a pedestrian crossing on each intersection leg, providing three safe crossing points.



4. The streets have been enhanced with planter boxes, seating, and spots to securely park your bike.



5. On Customs Street West the visibility of loading zones has been improved through road marking and signage. After 6pm, taxis and rideshare can use loading zones within the project area.



6. Lower Hobson Street is a busy area for deliveries and a popular location to catch a taxi or rideshare. Road marking has been improved and bollards have replaced concrete separators to enable easier movement across the cycleway.

Parking, Loading, Taxis and Rideshare

Throughout the trial period, we've used signage and other communication tools to reduce instances of people driving onto the cycleway, either to park or make a delivery. Areas for parking, loading, and catching a taxi or rideshare are now better defined throughout the project area.

On Market Place and Pakenham Street East, two new loading zones have been added during the upgrade work. Loading zones close to the waterfront hospitality area are dual-purpose, for use by taxi and rideshare in the evening. To ensure the cycleway is kept clear and loading zones are working effectively, our Parking Compliance

team will monitor the area. If you experience issues with parking, deliveries, or accessing taxis or rideshare, please get in touch with us on 09 355 3553.

