

# **Newmarket Residential Parking Zone Review Community Feedback Report**



## **Summary of public feedback**

**April 2023**

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## Summary

In 2020, Auckland Transport introduced a Residential Parking Zone (RPZ) in Newmarket. Parking in the zone is restricted to 120 minutes Monday to Sunday 8am-6pm. Eligible residents and businesses can apply for parking permits and coupons that give an exemption from the parking restriction.

The objectives of the parking zone were:

1. To improve parking availability for residents.
2. To improve parking availability for visitors of residents.
3. To improve parking availability for the customers of local businesses and other visitors to the area.

In March 2023, we conducted a survey to understand the impacts the zone has had on residents, visitors, and customers and to see if any further changes could be recommended.

Over the review period, we received:

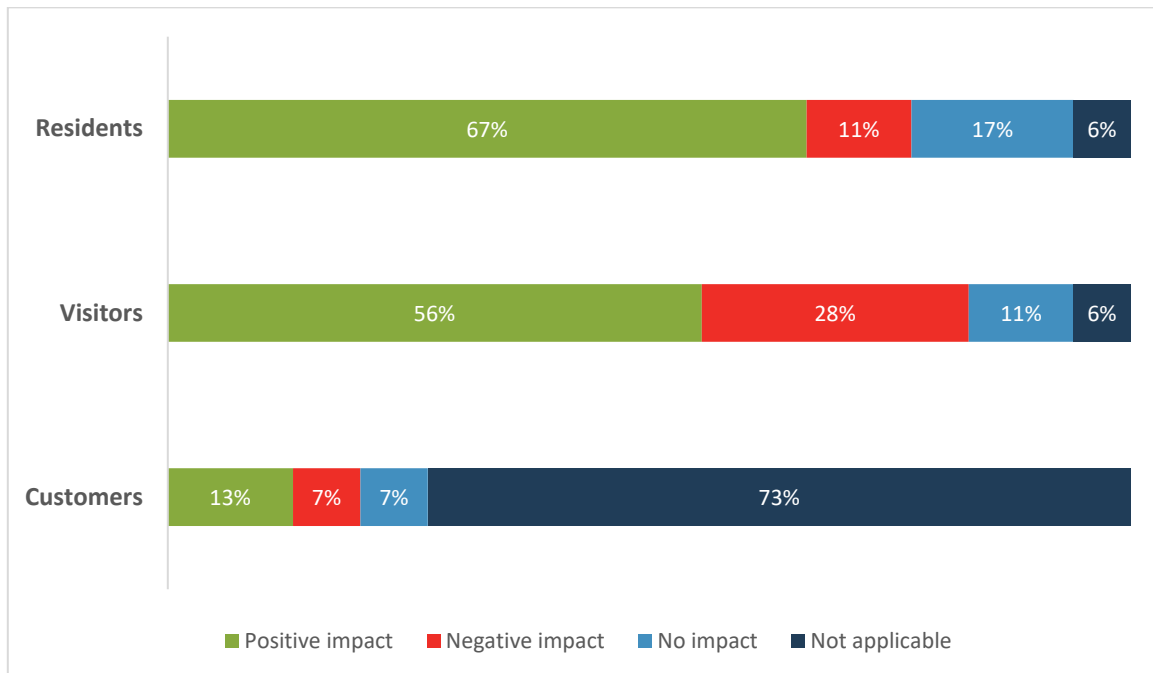
	
19 online survey submissions	1 emailed submission

## Overall opinion

**How strongly do you agree that the parking zone has contributed to improving the overall parking availability?**

<b>47%</b>	<b>Strongly agreed</b> that the parking zone has contributed to improving the overall parking availability in the area.
<b>26%</b>	<b>Agreed</b> that the parking zone has contributed to improving the overall parking availability in the area.
<b>16%</b>	<b>Disagreed</b> that the parking zone has contributed to improving the overall parking availability in the area.
<b>11%</b>	<b>Strongly disagreed</b> that the parking zone has contributed to improving the overall parking availability in the area.

## In what way has the zone had an impact on parking availability for the following groups?



*In what way has the zone had an impact on parking availability for residents, visitors, and customers?*

## Please describe the impact for residents and visitors

### 1. Residents

**42%** Parking availability has improved.

**16%** Cars are still parked all day.

### 2. Visitors

**42%** Parking availability has improved.

## Are there any other comments you would like to make?

**21%** Car parks are taken up by students.

**16%** Changes have been effective.

**16%** The zone is only effective when monitored regularly.

You can read more about the feedback we received in the [Your feedback](#) section.

## Next steps

We've investigated and evaluated several factors to contribute to the review of the benefits of the Newmarket Resident Parking Zone. These include an occupancy survey, infringement analysis over 2 years, and customer requests/complaints over 2 years. You can read the evaluation of these factors [here](#).

At this stage, we will not be recommending any immediate changes to the Newmarket RPZ as the zone is delivering the original objectives. However, we will continue to investigate solutions for the occupancy issues occurring when the sports field is in use on weekday evenings.

We are also currently working on a separate project to install paid parking on some of the streets in the Freemans Bay RPZ. We will monitor how this goes and if it is effective at managing occupancy, this then may be proposed in the Newmarket RPZ in future.

## Background

A Residential Parking Zone is a collection of residential streets upon which a parking restriction is applied. It allows short term parking for visitors, and all-day parking for coupon and permit holders.

Within a RPZ eligible residents and businesses can apply for a [parking permit](#), which will exempt them from the time restrictions. They can also obtain [parking coupons](#) that allow visitors to be exempt from the restrictions for a day.

To provide greater parking availability and flexibility we introduced a new RPZ in Newmarket in 2020.

### Newmarket Residential Parking Zone

The zone includes the entirety of Seccombes Road, Maungawhau Road and Almorah Place. A time restriction of two hours (P120) applies, Monday to Sunday, 8am to 6pm, for those who do not have a permit or coupon. The zone aims to:

- Provide greater parking availability and flexibility for residents, business, and visitors.
- Support parking for business customers and casual residential visitors, while not allowing for non-resident long-term parking.
- Reduce congestion from vehicles driving around looking for parking spaces.
- Have fewer circling vehicles to improve pedestrian safety in the area.
- Reduce incidences of parked vehicles obstructing driveways.

### Map of Newmarket Residential Parking Zone



## Review

We asked for feedback on the effectiveness of the Newmarket Residential Parking Zone from the 21<sup>st</sup> of March to the 21<sup>st</sup> of April 2023 and received 20 submissions were received.

### Activities to raise awareness

To let you know about our consultation, we:



created a consultation  
webpage and online survey



sent 121 letters to  
nearby residents



sent emails to external  
stakeholder

### How people provided feedback

The public provided feedback using an online submission form on the [webpage](#). See [Attachment: Feedback form](#) at the end of this report for a copy of the feedback form.

# Your feedback

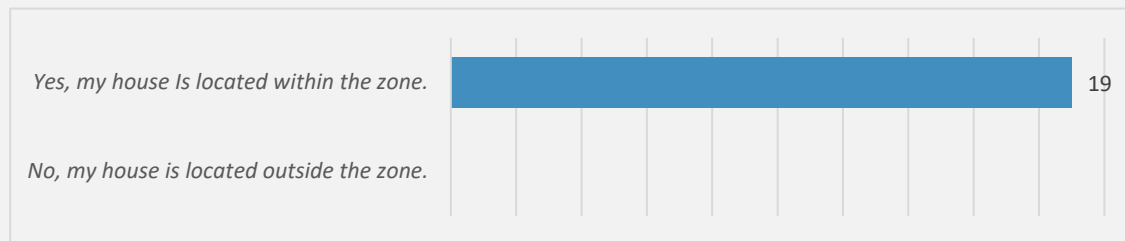
## Overview

**20** total submissions

19 online submissions  
1 email submission

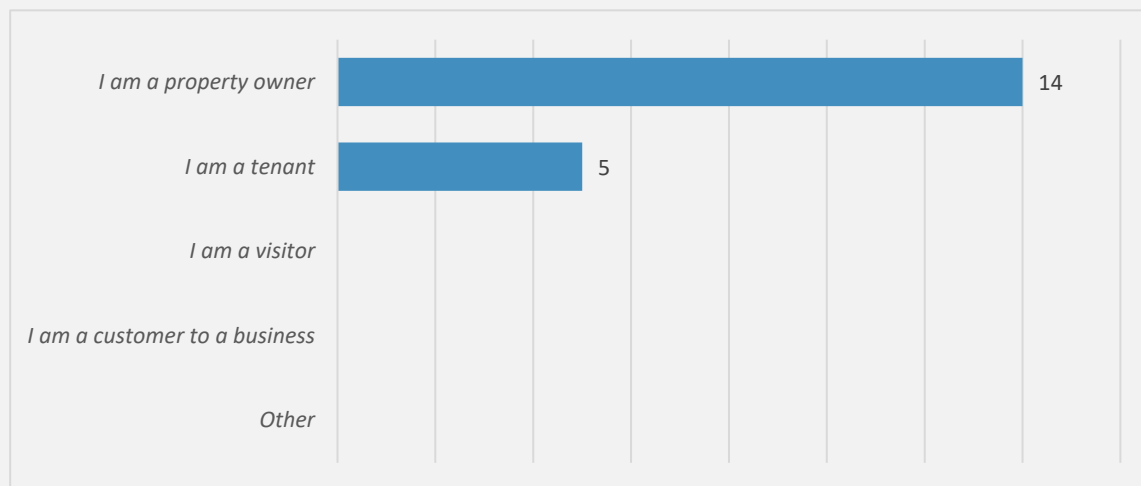
### Are you a resident parking within the zone?

Respondents could select one statement and 100% answered this question.



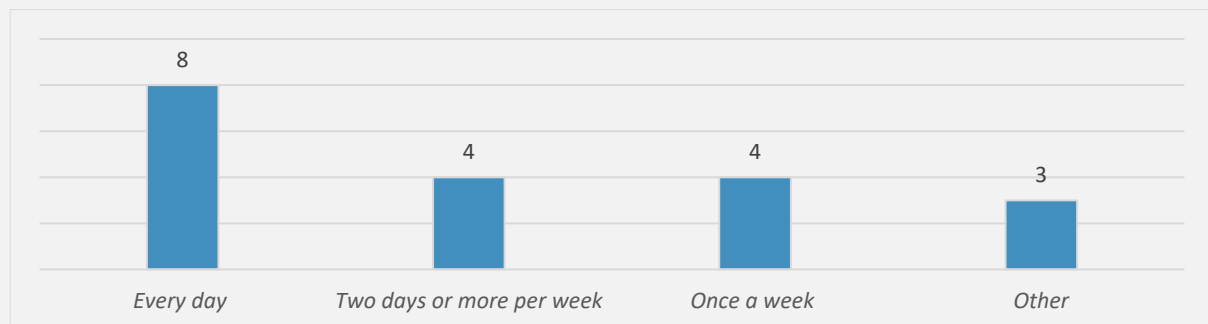
### What describes your interest in Newmarket's residential parking zone?

Respondents could select more than one statement and 100% answered this question.



### How frequently do you use on-street parking within this zone?

Respondents could select more than one statement and 100% answered this question.





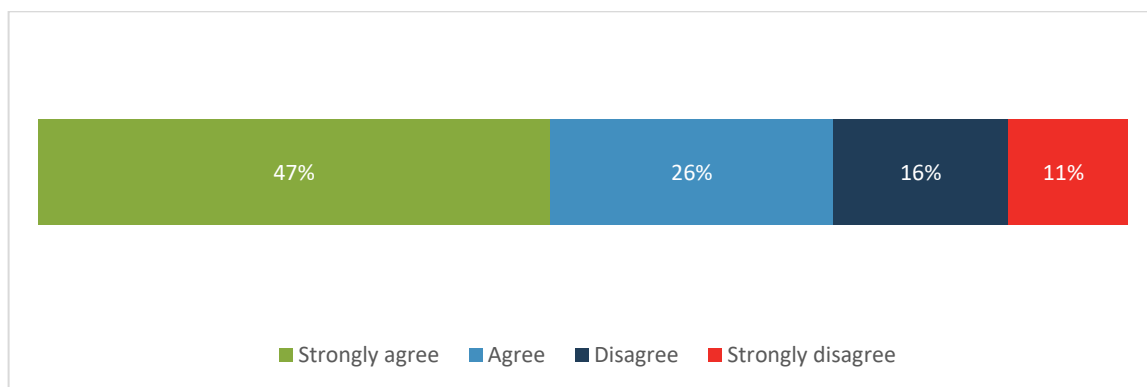
## How strongly do you agree that the parking zone has contributed to improving the overall parking availability?

9 submissions (**47%**) **strongly agreed** that the parking zone has contributed to improving the overall parking availability in the area.

5 submissions (**26%**) **agreed** that the parking zone has contributed to improving the overall parking availability in the area.

3 submissions (**16%**) **disagreed** that the parking zone has contributed to improving the overall parking availability in the area.

2 submissions (**11%**) **strongly disagreed** that the parking zone has contributed to improving the overall parking availability in the area.



*18 people answered this question.*

## In what way has the zone had an impact on parking availability for the following groups?

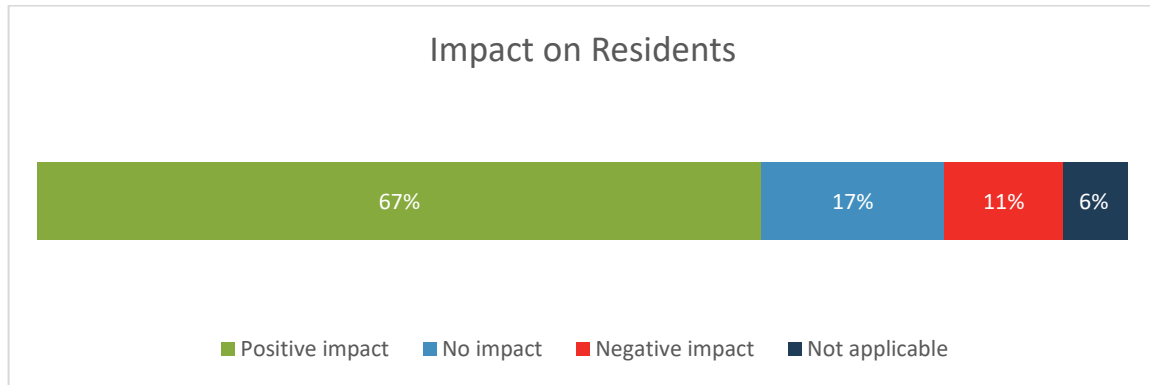
### 1. Impact on Residents

12 submissions (**67%**) said that parking availability had a **positive** impact.

3 submissions (**17%**) said that parking availability had **no** impact.

2 submissions (**11%**) said that parking availability had a **negative** impact.

1 submission (**6%**) said that parking availability was **not applicable** to residents.



18 people answered this question.

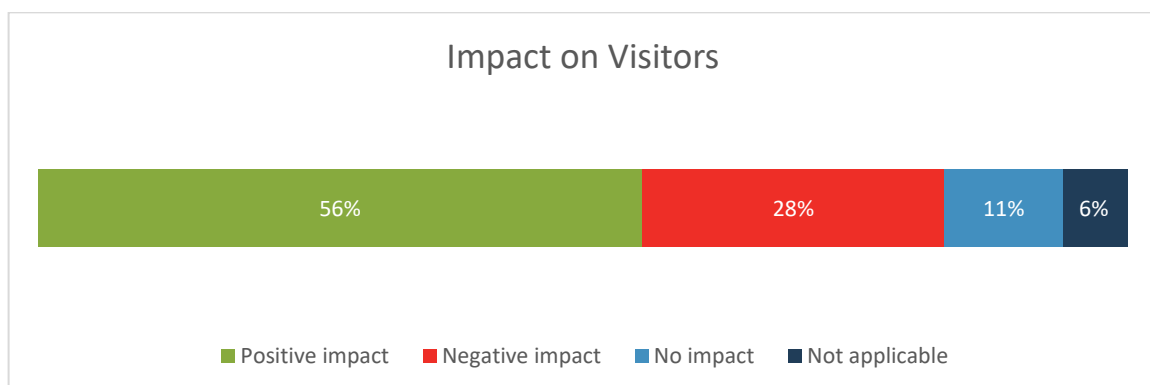
## 2. Impact on Visitors

10 submissions (**56%**) said that parking availability had a **positive** impact.

5 submissions (**28%**) said that parking availability had a **negative** impact.

2 submissions (**11%**) said that parking availability had **no** impact.

1 submission (**6%**) said that parking availability was **not applicable** to visitors.



18 people answered this question.

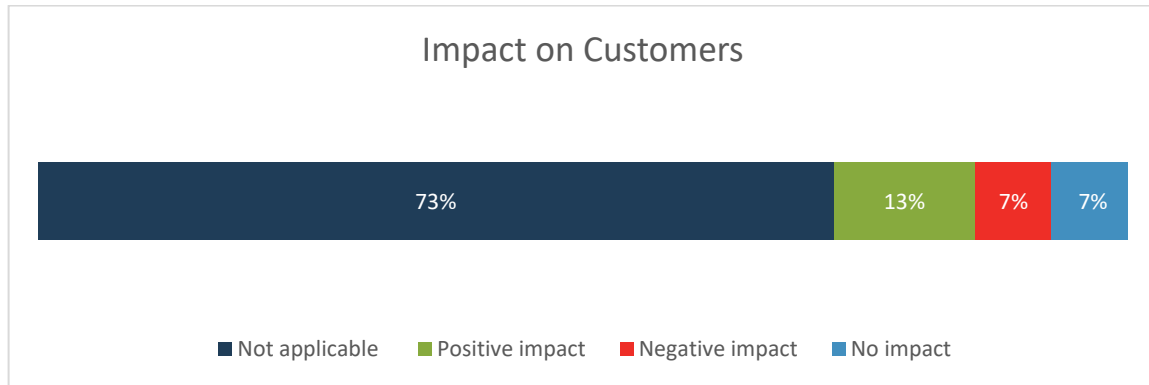
## 3. Impact on Customers

11 submissions (**73%**) said that parking availability was **not applicable** to customers.

2 submissions (**13%**) said that parking availability had a **positive** impact.

1 submission (**7%**) said that parking availability had a **negative** impact.

1 submission (**7%**) said that parking availability had **no** impact.



*15 people answered this question.*

## Please describe the impact for residents and visitors

### 1. Residents

**Parking availability has improved.**

**8 mentions**



*“Since the introduction of the parking limitations, I have been able to find car parking available either on Seccombes Road, or on side streets. This is something that was never available previously.”*

*“Nearly guarantees parking after work. Without this service I would not be able to live in this location.”*

**Cars are still parked all day.**

**3 mentions**



*“It has not prevented non-residents from parking on my street all day.”*

### 2. Visitors

**Parking availability has improved.**

**8 mentions**



*“Accessibility for the visitors of the residents along the area.”*

*“Visitors of residents were unable to park their cars off street.”*

## Are there any other comments you would like to make?

Car parks are taken up by students.

4 mentions



*“School kids from the area park their cars on the streets all day.”*

*“.. the street has been full with schoolboy vehicles, from 08:00 to 15:00.”*

Changes have been effective.

3 mentions



*“I have been a huge fan of the residential parking zone. I have lived here for 16 years and in the past the thought of driving somewhere presented the challenge of being able to park my car on the street, once I returned home. The introduction of these permits has removed problem.”*

Zone is only effective when monitored regularly.

3 mentions



*“This zone is only effective when it is regularly patrolled.”*

## Suggestions and AT responses

Respondents suggested a range of changes. We have collated and responded to the suggestions in the feedback.

Suggestion in feedback	AT response
<b>Impact on Residents</b>	
Off street parking should be exclusively available for residents. (1 mention)	We no longer propose 'residents only' parking restrictions. These were stopped in 2007 because they reserve the road space for individuals, but the road is a public asset and should be available to all.
Ticket students parking in area (1 mention) Have parking wardens regularly monitor the zone within school hours (and not during school holidays) (1 mention)	The area is regularly monitored, over 3000 infringements have been issued in the 2-year period from February 2021 to February 2023 to vehicles overstaying the time restrictions in the Newmarket RPZ.
<b>Impact on Visitors</b>	
Have free parking for immediate family members (1 mention)	50 free coupons are available per household which can be used by immediate family members. After the initial 50 free coupons, unlimited additional coupons can be purchased for \$5 per day which enables visitors or relatives to stay all day. More information can be found here: <a href="https://at.govt.nz/apply-for-resident-parking-coupons">Apply for resident parking coupons (at.govt.nz)</a>
<b>Other Suggestions</b>	
Reduce time from 120 to 90 minutes for turnover of cars (1 mention)	2 hours is the preferred time because it provides enough time for visitors or business customers to park within the zone.
Allow residents along the area to park outside for free (1 mention)	The fee for permits helps us cover the costs of running the scheme. The RPZ is a targeted solution to address a parking issue in this area, this means that those who benefit from the scheme pay for it.
Make the residential parking zone from 9am to 4pm, as most residents are home around 4pm, and school finishes at 3pm (1 mention)	8am-6pm is based on demand and is used for the majority of time restrictions across the city, including most RPZs. Consistent signage avoids confusion.
Solve parking occupancy issues due to sporting events in the evenings (1 mention)	Occupancy issues caused by drivers attending sporting events are difficult to resolve. We will continue to investigate solutions for the occupancy issues occurring when the sports field is in use on weekday evenings.
Increase ticket price for overstayers (1 mention) Review ticket prices for cars parked over time (this would then cover cost of policing over time parking) (1 mention)	Infringement prices are set by central government, so we do not have the power to change them.

Suggestion in feedback	AT response
Have paid parking like Grafton (1 mention)	Grafton is a different type of zone to Newmarket; it is paid parking rather than time restricted parking. This is because it has the Hospital and University buildings with few resident vehicles. When Grafton paid parking was introduced only 6% of vehicles parked were registered to Grafton addresses.

## Attachment: Feedback form



### **Newmarket Residential Parking Zone Review**

In 2020, Auckland Transport introduced a residential parking zone in Newmarket. Parking in the zone is restricted to 120 minutes 8am-6pm, Monday to Sunday, and eligible residents and businesses can apply for parking permits and coupons that give an exemption from the parking restriction.

AT wishes to assess the effectiveness of the parking zone in achieving its objectives which were:

1. To improve parking availability for residents.
2. To improve parking availability for visitors of residents.
3. To improve parking availability for the customers of local businesses and other visitors to the area.

All questions are optional. If you would prefer not to answer a question, you can leave the answer section blank.

We really appreciate any and all feedback you can provide us.

## Contact Information

All personal data is treated in strictest confidence and allows AT to consider where the feedback is coming from and to contact

you should that be required for more information or to discuss your feedback.

*This question is optional.*

Name

Business/Organisation  
Name (if applicable)

Street Address

Suburb

Postal Code

Email Address

Phone Number

**Tick this box if you do not wish to be contacted further regarding the  
outcome of the review.**

Do not contact me further.



**What describes your interest in Newmarket's residential parking zone?**

- I'm a property owner
- I'm a tenant
- I'm part of a school/community group
- I'm a business owner
- Other – please specify

**Are you a resident within the Newmarket parking zone?**



- Yes, my house is located within the zone.
- No, my house is located outside the zone.

How frequently do you use on-street parking within this zone?

Every day

Two days or more per week

Once a week

Other – please specify

**How strongly do you agree that the parking zone has contributed to improving the overall parking availability in the area?**

Strongly disagree

Disagree

Agree

Strongly agree

**In what way has the zone had an impact on parking availability for the following groups?**

*Please choose the group/s relevant to you.*

	Positive Impact	Negative Impact	No Impact	Not Applicable
Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visitors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please describe the impact for residents.**

**Please describe the impact for visitors.**

**Please describe the impact for customers.**

**Are there any other comments you would like to make regarding the effectiveness of the residential parking zone?**

*Please give as much detail as possible.*

If you have any other comments or queries not related to the Newmarket Residential Parking Zone, please log these at [Contact Us](#) or call us on 09 355 3553.

Thank you for completing this survey.